



IGNOU

REGIONAL CENTRE DELHI-3

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CONTENTS

No.	Title	Page No.
	List of Tables	i
	List of Figures	ii
1.	A Brief About IGNOU Regional Centre Delhi-3	1
	1.1 Jurisdiction	1
	1.2 Demographic Profile of the Region	2
2.	Student Enrolment	3
	2.1 Enrolment Trend	3
	2.2 Programme category-wise Enrolment Trend	4
	2.3 Fresh Enrolment – Demographic Pattern	4-6
3.	Learner Support Centres (LSCs)	7
4.	Student Support Services	8
	4.1 Mechanism evolved to address student grievances	8
	4.2 Measures to improve student support mechanism	9
5.	Distribution of Study Material	9-10
6.	Evaluation and Examination	10
	6.1 Term End Examination	10
	6.2 Term End Practical Examination	11
	6.3 Entrance Examination	11
	6.4 Assignment Evaluation	11-12
	6.5 Internship/Project Reports Evaluation and Viva Voce	12-13
7.	Visits to Study Centres	14
8.	Finance and Accounts	15
	8.1 Remittances to Headquarters	15
9.	Regional Centre's Achievements	16-17
10.	New Initiatives	17
11	Some Good Practices	18
12	Success Stories of some of the learners	19-20
13	Photo Gallery	21-22
14	Annexure-I – List of Learner Support Centres	23-25
15	Annexure-II – Centre-wise breakup of Academic Counsellors	26-28

1. A BRIEF ABOUT IGNOU REGIONAL CENTRE, DELHI-3

IGNOU Regional Centre Delhi-3 was notified on 27th October 2008 for providing effective support services to the students and public residing in West Delhi, parts of South West Delhi, Gurugram and Mewat districts of Haryana. The RC is operating from F-634-636, Palam Extension, ShaheedRampalChowk, Sector -7, Dwarka New Delhi which is easily accessible through a wide network of roads as well as metro connectivity from the various parts of Delhi and Haryana.

The Regional Centre carries out multifarious activities such as initiating promotional activities, processing admissions, re-registrations, identification and establishment of Learner Support Centres (LSCs), empanelment of part-time academic counselors at LSCs, conduct of Orientation Programmes, identification of examination centres, Coordination of the Term End Examination, appointment/ engagement of TEE Observers, distribution of self learning material and host of other activities. It undertakes regular monitoring of LSCs, provides training to the academic counsellors and orientation to study centre Coordinators/PICs and other functionaries. Besides, the RC also provides all assistance to the learners to facilitate their studies and connects with them through its own website www.rcdelhi3.ignou.ac.in and also regular SMS messaging, emails etc.

A dedicated Student Support Cell has been created on the ground floor of the RC with availability of prospectus for select programmes, various formats for learners for resolution of their queries /grievances and counters for submission of admission forms (for Jail Inmates), BCA/MCA project/proposals, examination forms (for Jail Inmates), learners' feedback forms on various matters etc.

The Regional Centre has started many innovative student support activities for the learners over the years, through the website. It provides all assistance to download Admission Confirmation letter, past year examination question papers, assignments etc. The RC proposes to start a student query section on the website as a single window system to immediately respond to the learners for any grievance and its early disposal.

During the ongoing COVID-19 pandemic, the Regional Centre continued to provide effective support services to its learners and also other stake holders through online/ web-based support. All relevant information pertaining to admission (Fresh and Re-registration) schedules, guidelines for online assignment submission, submission of online projects/ synopsis/ dissertation/field workbooks are uploaded on RC website which are in consonance with the broad guidelines issued by the SED, IGNOU.

1.1 Jurisdiction

The major areas under the jurisdiction of the Regional Centre are Mundka, NangloiJat, Peeragarhi, Punjabi Bagh, Bakarwala, Meera Bagh, Moti Nagar, Tilak Nagar, Tilangpur Kotla, Vikas Puri, Subhash Nagar, Uttam Nagar, JanakPuri, Nazafgarh, Mahavir Enclave, Sagarpur, Dwarka, Palam, Palam Farms, Kapashera, Dhaula Kuan, Naraina, Mahipalpur, Mansarovar Garden which lies in Delhi; and Gurugram and Mewat (Nuh) districts of Haryana. The jurisdiction of RC Delhi-3 has been given in the following map:



1.2 Demographic Profile of the Region

Although West Delhi covers an area i.e. 130 square kilometers and has population density of 19,563/Km², the proportion of males is more than females in all the three districts. Further, the population mainly comprises of Urban category in West Delhi (99.75%), South West Delhi (99.73%) followed by Gurugram (68.83%) and Mewat (11.39%). Furthermore, the share of Schedule caste population in West Delhi is 14.8%, 13.88% in South West Delhi, 13.07% in Gurugram and 6.9% in Mewat. It is important to mention that there is no Scheduled Tribe population in the entire area as per the Census of India, 2011 as per the details given in the Table 1.1 below.

Table 1.2 Demographic Profile of the Region

SN	Features	Districts under Jurisdiction			
		South West Delhi	West Delhi	Gurugram	Mewat
1	Area (Sq.Km)	421	130	1,258	1,507
2	Total Population	2,292,958	2,543,243	1,514,432	1,089,263
3	Population Density (/Km ²)	5,446	19,563	1,204	723
4	Literates	1,787,689	1,961,179	1,111,116	454,897
5	Male	1,025,261	1,356,240	816,690	571,162
6	Female	762,428	1,187,003	697,742	518,101
7	Urban	93.73%	99.75%	68.82%	11.39%

8	Rural	6.26%	0.25%	31.18%	88.61%
9	Scheduled Caste	318,408	376,472	197,937	75,251
10	Total Worker	795,352	874,320	544,716	289,964

*There is no ST population in region. Source: www.census.india.gov.in (2011)

2. STUDENT ENROLMENT

2.1 Enrolment Trend

RC Delhi-3 has emerged among top 3 Regional Centres in the country in terms of student enrolment, programmes activated, number of learner support centres etc. during the year 2020. It has been consistently registering increasing enrolment over the years. The total student enrolment is more than 79973 (Fresh & Re-registration) during the year 2020 for various programmes of study which is the highest achieved so far. The enrolment trend for the period 2014-2020 has been given in table 2.1:

Table 2.1 Student Enrolment Trend (Fresh and Re-registration)

YEAR	2014	2015	2016	2017	2018	2019	2020
FRESH ADMISSION	18301	22044	22694	29029	38941	43118	46155
RE-REGISTRATION	15988	17784	19343	21100	23667	30317	33818
TOTAL	34289	39828	42037	50129	62608	73435	79973

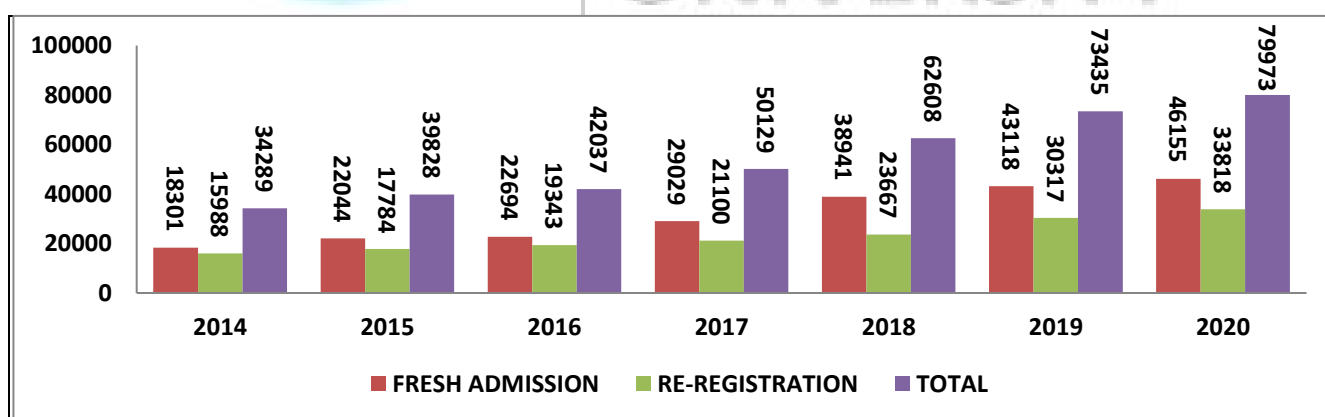


Figure 2.1 – Student Enrolment Trend (Fresh and Re-registration)

2.2 Programme category-wise Enrolment Trend

Programme category-wise enrolment of fresh admission has been given in Table 2.2 from the year 2014 to 2020 for both January and July cycles. As would be seen, all the programmes categories except for Certificate and Master degree programmes have registered increase in 2020 as compared to 2019. Further, out of the total admissions, Bachelor's Degree Programme and Master's Degree Programme, together account for approximately 87.85% followed by Diploma and Certificate Programmes which constitute little more than 6.66% and 5.47% respectively.

Table 2.2: Programme category-wise Enrolment Trend (Fresh)

PROGRAMMES	2014	2015	2016	2017	2018	2019	2020
CERTIFICATES	1208	1270	1172	2210	3351	3774	2528
DIPLOMA / PG DIPLOMA	782	1090	983	1396	2395	2421	3076
BACHELORS	7884	8881	9263	11292	16560	17694	22312
MASTERS	8427	10803	11276	14131	16635	19229	18239
TOTAL	18301	22044	22694	29029	38941	43118	46155

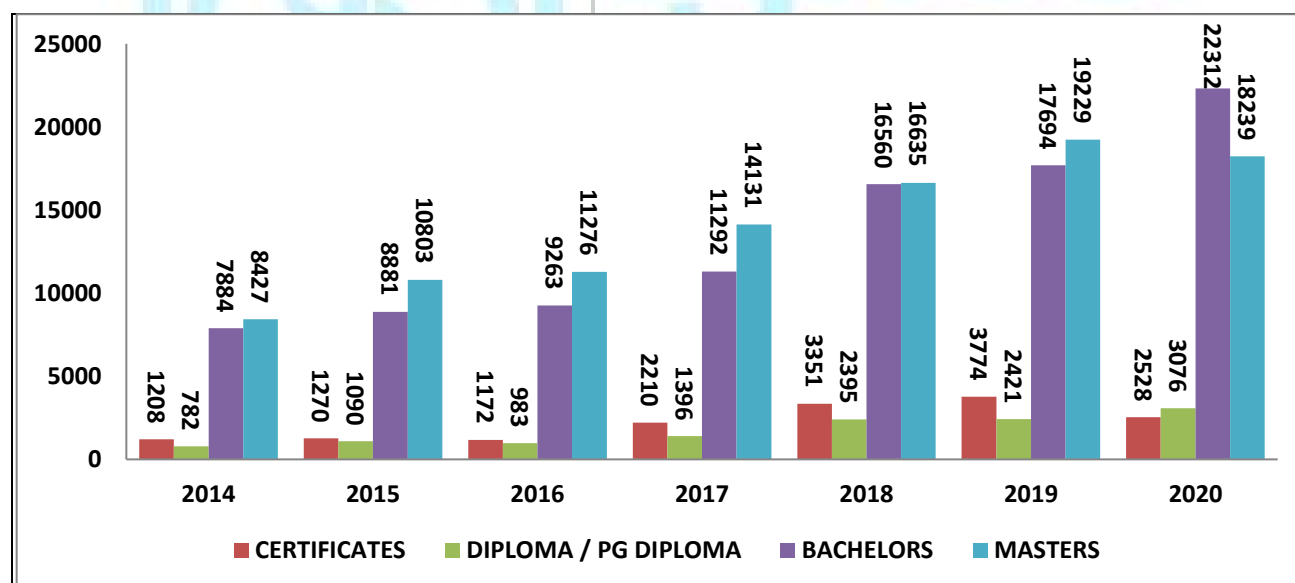


Figure 2.2 – Programme category-wise Enrolment Trend

Top three programmes (fresh admission- July 2020 only) in terms of enrolment in each category are:

- Bachelor's Degree Programme (BAG-8135, BSCG-1752, BCOMG-1348)
- Master's Degree Programme (MPS-1744, MCOM-1527, MEG-1109)
- Diploma Programme (DNHE-338, DECE-152, DCE-60)
- Certificate Programme (CFN-369, CPY-178, CKLC-168)

2.3 Fresh Enrolment- Demographic Pattern

The demographic pattern of the student enrolment is shown in the tables 2.3 to 2.5 and figures 2.3 and 2.4. It is evident from the figures that the participation of the learners particularly from the urban areas have shown consistent increase upto 2019, which marginally declined in 2020. Likewise, enrolment of female learners has always been higher compared to the male learners upto the year 2016. However, thereafter the percentage declined 2017 onwards. The other categories have shown mixed trend.

Table 2.3: Enrolment Trend (Fresh admission): Demography of students

YEAR	CATEGORY				AREA		EMPLOYMENT			
	GENERAL	SC	ST	OBC	URBAN	RURAL	EMPLOYEE	UN-EMPLOYEE	JAIL INMATES	PH STUDENTS
2014	13805	1638	255	2603	15069	3232	2038	16263	538	23
2015	15992	2297	274	3481	18781	3263	2922	19122	743	25
2016	16279	2506	355	3554	20294	2400	2767	19927	552	61
2017	20601	3483	471	4474	28086	943	4159	24870	1242	120
2018	27977	4557	586	5821	34198	4743	5909	33032	913	175
2019	30214	5311	652	6941	34868	8250	6647	36471	1854	157
2020	28888	7545	877	8845	33380	12775	9058	37097	743	236

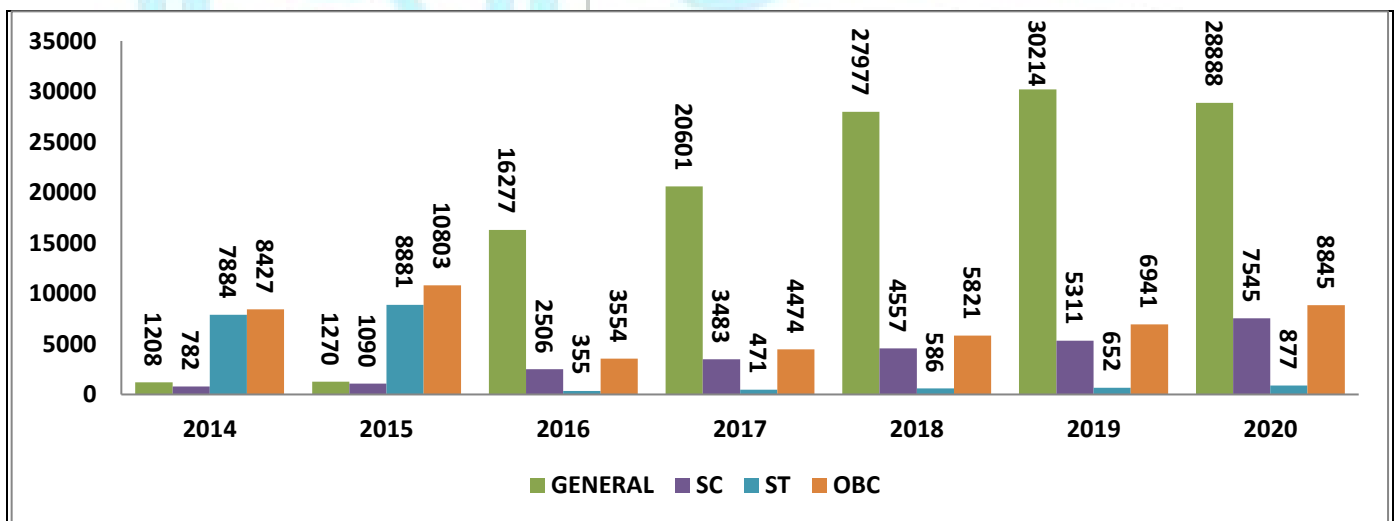


Figure 2.3.1 – Category wise Trend – Fresh Admission

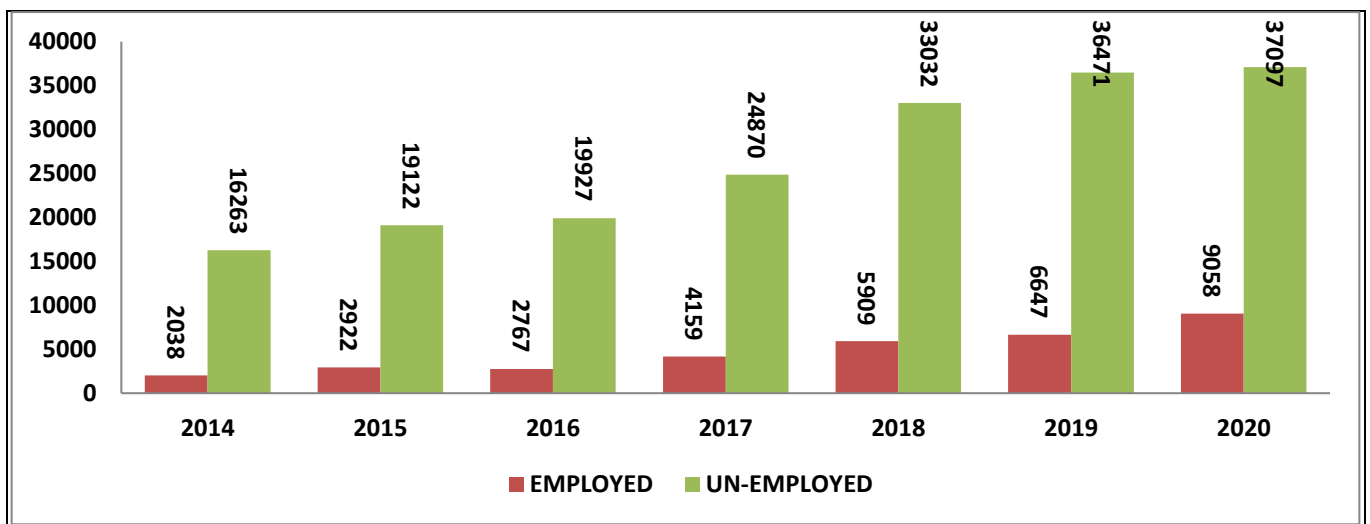


Figure 2.3.2: Employment Status-Fresh Admission

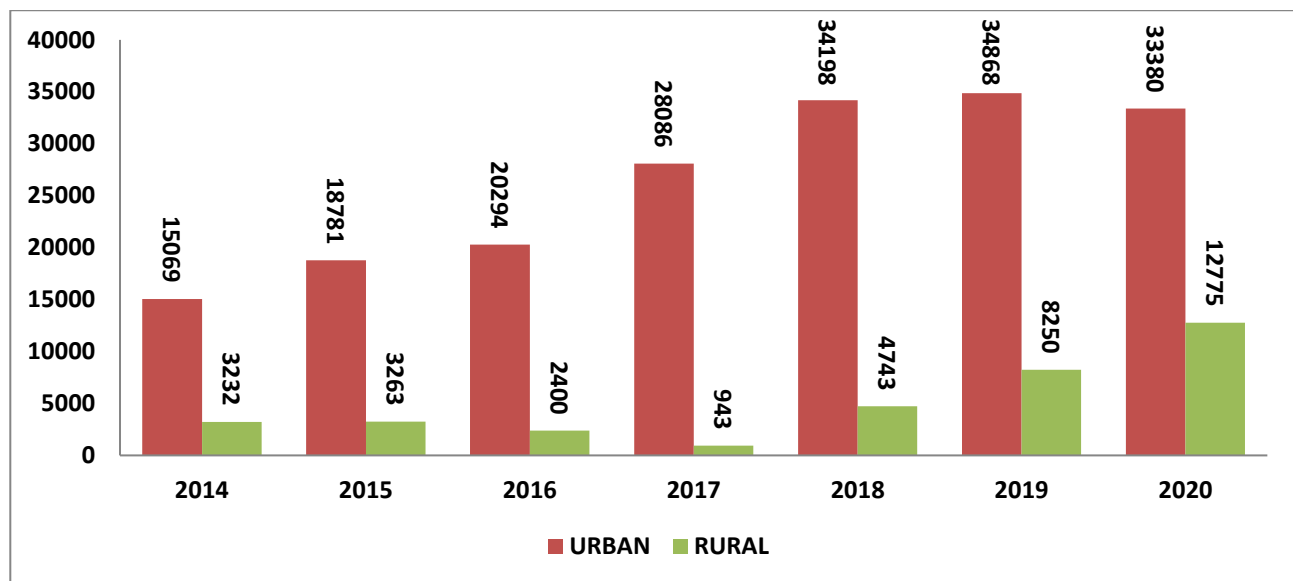


Figure 2.3.3 – Area wise Trend – Fresh Admission

Table: 2.4: Gender Status – Fresh Admission

YEAR	2014	2015	2016	2017	2018	2019	2020
MALE	8189	9865	10787	14606	19760	22349	24635
FEMALE	10112	12179	11907	14423	19181	20769	21520

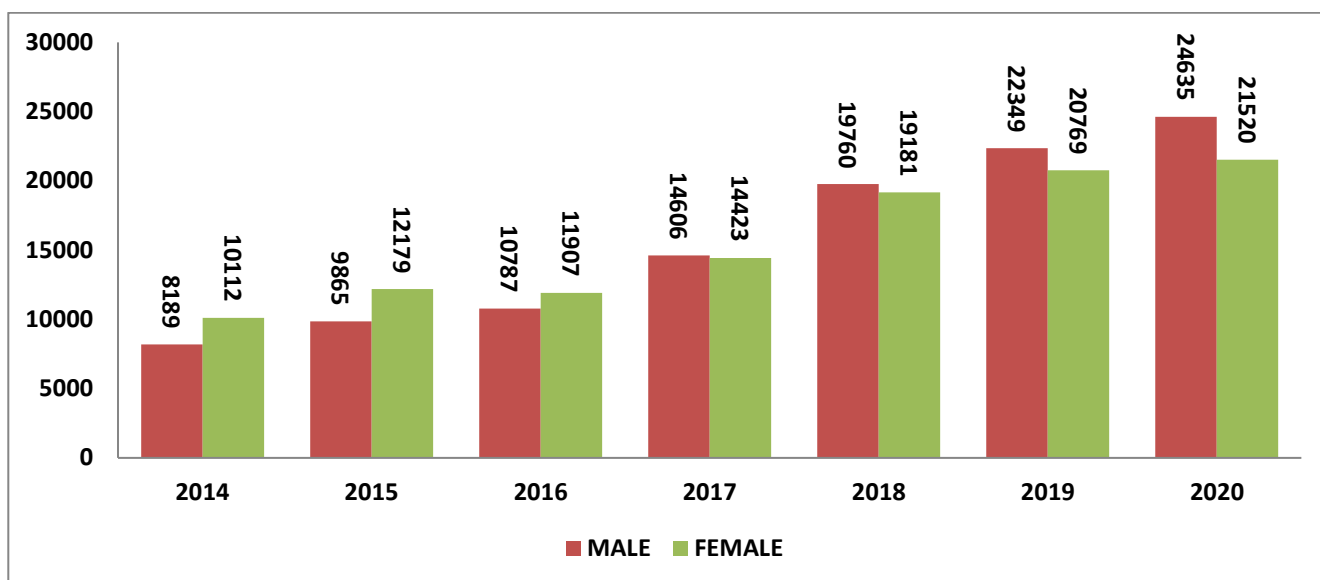


Figure 2.4 – Gender Trend – Fresh Admission

3. LEARNER SUPPORT CENTRES(LSCs)

Regional Centre Delhi-3 is effectively providing support services to its learners through a network of 41 Learner Support Centres (LSCs) which have been set up in well-known educational institutions located in the Region. The institutions include colleges affiliated to Delhi University (Atma Ram Sanatan Dharam College, Aryabhatta College, Bhagini Nivedita College, Motilal Nehru College, Bhaskaracharya College of Applied Sciences, Shivaji College, Bharati College); M. D. University's affiliated colleges viz. Dronacharya Govt. College, Govt. PG College; DPG Degree College and colleges affiliated to GGSIP University, prominent Medical institutions (R&R Army Hospital, Artemis Health Institute, MEDANTA Hospital) as well as Training institutions, NGOs etc. The Regional Centre is also managing a study centre (SC-38039) from its premises. The year-wise and category-wise details of LSCs have been given in Table 3.1. Further, the complete list of Study Centres with details of Programmes on offer, category etc. is given in *Annexure-1*.

Table 3.1: Number of Learner Support Centres (Category-wise)

Category of LSC	2014	2015	2016	2017	2018	2019	2020
Regular Study Centre	11	11	13	14	15	20	21
Programme Study Centre	30	30	30	29	29	28	14
Special Study Centre	03	03	04	04	04	03	03
Jail Study Centre	01	02	02	02	02	02	02

Recognised Study Centre	01	01	01	01	01	01	01
TOTAL	46	47	50	50	51	54	41

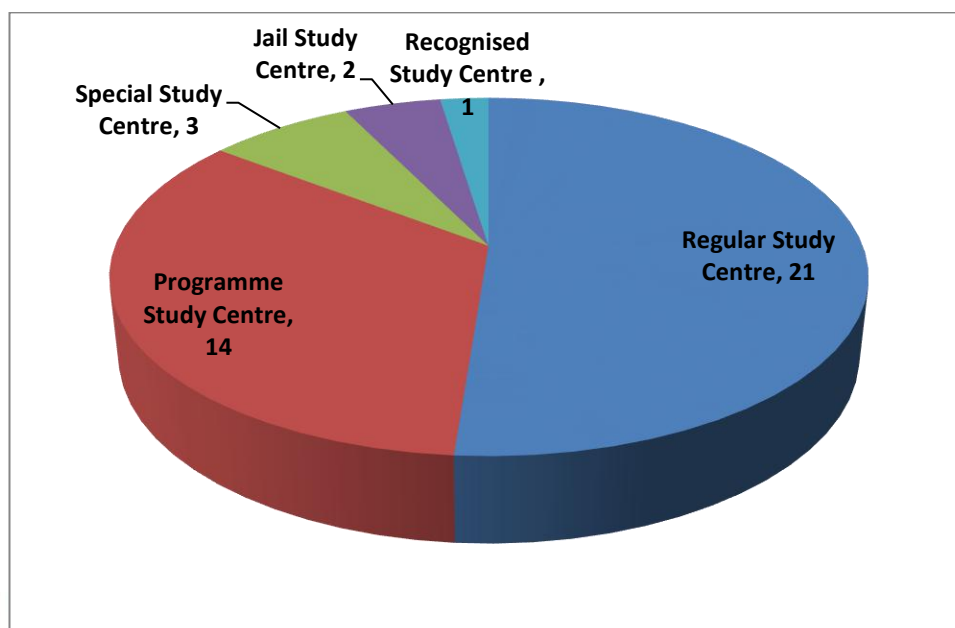


Figure 3.1 -Category of LSCs-2020

4. STUDENT SUPPORT SERVICES

4.1 Mechanism evolved to address student grievances

To provide effective support services to its learners, Regional Centre has put in place many innovative ways to facilitate the learners through the RC website such as downloading Confirmation Letters, past year question papers, assignments, details of returned packets of study materials etc, regular communication through SMS, emails etc.

Besides, Regional centre proposes to start a Student Query Section on the website as the single window system to immediately respond to the learners for any queries /grievance and its disposal. There is an exclusive section to address student support related issues including change of Study Centre, Region, Address, Course/Elective, Medium, Rectification of records, admission related queries and grievances. All the activities under the section have been computerized with well trained staff and works under the overall supervision of an Assistant Regional Director. Efforts are made to resolve the student problems within the prescribed schedule of the University and to the satisfaction of the learners. Further, to bring transparency in the system as also to boost the confidence of the learners, all academic officers are available for resolving the issues pertaining to the programmes/ procedural requirements.

Due to interdependence of various sub systems of the University such as Schools/ Divisions /Regional Centre/Study Centre, at times it becomes difficult to resolve the grievances within the specified time frame. Notwithstanding the above, the Regional Centre takes utmost care in resolution of queries/grievances of the learners at the earliest. Regional Centre has also displayed the basic information about its programmes, procedures and policies on Regional

Centre Notice Board/s. Efforts are made to make the Regional Centre website more informative and learner friendly by providing all possible information related to various programmes.

The details of the various types of issues that are received and handled have been tabulated below:

Issues	2016	2017	2018	2019	2020
SC Change	316	223	233	496	436
Region Change	663	539	1348	1534	1018
Address Change	1444	1359	3293	1143	589
Change of Elective	436	512	1233	524	512
Change of Programme	08	04	09	01	-
Change of Medium	35	03	03	-	-
Bonafide Certificate	45	50	90	68	15
Migration Certificate	490	580	630	1177	413
Face to Face queries	20550	22300	75000	89247	21859
Telephone queries	7900	9200	29000	9950	3070
Email Queries	36400	43700	54650	56050	88200
Fee Reimbursement	66	158	266	593	15
ePortal Scholarship	22	59	450	28	08
iGram Grievances	-	3012	1100	7130	12344
PG Portal Grievances	-	01	03	08	04
RTI Queries (includes online)	-	01	12	04	06

4.2 Measures to improve student support mechanism

- Offering single window solution to the students with the help of an up-to-date computerized data.
- For expeditious settlement of the grievances, various formats have been developed and used and also uploaded on our website.
- It is proposed to set up two way ICT enabled mechanism for student grievance redressal which includes: **1) Online student query portal “Quick Contact” mechanism** at homepage of RC Delhi-3 website wherein all grievances would be segregated as per sections of regional centre viz. Admissions, Examination, Assignment, Project and Study Material and miscellaneous. Most of the grievances are redressed within 1-2 working days under supervision of academics of Regional Centre. **2) Section specific emails:** In addition, section-wise emails would be created at domain of IGNOU.ac.in, so that response to learner can be sent in time bound manner through the concerned sections.
- Handouts and brochures carrying relevant guidelines about different issues such as assignments, examination, study centre details, programmes offered, Frequently Asked Questions(FAQs), Ready Reckoner for Assignments, both for Academic Counsellors and Learners etc. are liberally distributed to students and LSCs.
- To facilitate the learners during the ongoing COVID-19 pandemic, RC has developed FAQs on various issues like submission of online assignments, projects, synopsis etc

and have uploaded on RC website. These are regularly updated as per the requirements.

- f) Student grievances received through emails /letters are promptly resolved.

5. DISTRIBUTION OF STUDY MATERIAL

- a) Since the decentralization of distribution of study material in 2008, the Regional Centre Delhi-3 has been effectively distributing material to all the students registered for various sessions. The returned packets of study materials, dispatched to the learners from MPDD, IGNOU and by other Regional Centres, are segregated again and given to concerned learners in person by calling them (have been restricted due to ongoing COVID-19 constraints). Table 5.1 given below provides comparative details for the period 2015-20.
- b) In order to ensure expeditious availability of Self Learning Materials (SLMs) to the students, multi-pronged strategy including on-the-spot distribution, distribution during Induction Meetings and regular postal dispatch is used.

Table 5.1: Mode of Distribution of Study Material

Status of dispatch of Study Material			
(1)	(2)	(3)	(4)
Session	No. of students registered	No. of students/packets (hand delivered)	No. of students/packets (delivered by post)
January 2015	14492	12262	2230
July 2015	25336	22025	3311
January 2016	15512	13330	2182
July 2016	26525	21494	5031
January 2017	16088	13358	2730
July 2017*	34041	19393	27129*
January 2018	21428	2800	26975*
July 2018	41180	1288	39892
January 2019	24929	8805	16124
July 2019	48506	20126	28380
January 2020	25331	122	25209
July 2020	54642	210	7483§

*Note: *Includes materials sent to other RC learners.*

§ Material dispatch under progress.

6. EVALUATION AND EXAMINATION

6.1 Term End Examination

Activity	2018		2019		2020
	June	Dec	June	Dec	June (held in Sept/Oct)
No. of examination Centre's identified	19	15	20	15	13
No. of Observers appointed	32	39	36	57	02
No. of Visit	19	24	42	22	74+

+ Personal visits 02. Remaining were virtual visits to exam centres owing to COVID-19.

6.2 Term End Practical Examination

Activity	TEE Practical				
	2018		2019		2020
	June	Dec	June	Dec	June
No. of Examination Centres identified	--	07 (DCCN, BAPC, MAPC, BCA, MCA, CIT, CBS)	07 (CFAID, BAPC, MAPC, BPCHHN, BCA, MCA, CIT, CBS, PGDIS)	08 (CPY, BAPC, MAPC, CFAID, DCCN, PGDHMM, BCA, MCA, CIT, CBS)	05 (BSc, BCA, MCA, MAPC, CIT, CPLT, CBS, PGDAC, PGDIS)
No. of Examiners appointed (programme-wise)	--	02 (DCCN) 04 (MAPC) 49 (BCA, MCA, CIT, CBS)	05 (MAPC) 02 (BPCHHN) 01 (CFAID) 45 (BCA, MCA, CIT, CBS)	03 (PGDHMM) 01 (DCCN & CFAID) 01 (CFAID) 06 (MAPC) 02 (CPY) 48 (BCA, MCA, CIT, CBS)	02 (BSc) 02 (MAPC) 01 (CPLT/PGDAC) 16 (BCA, MCA, CIT, CBS, PGDIS)

6.3 Entrance Examinations

Entrance Exam ^(x)									
	2017			2018			2019		
	5 th Feb, 2017	24 TH Sept 2017	20 th Aug, 2017	4 th March, 2018	24 th June, 2018	16 th Dec 2018	10 th March 2019	07 th April 2018	09 th Nov. 2019
No. of examination Centres identified	02	05	01	04	03	03	01	01	03
No. of Observers appointed	--	--	--	02	--	03	01	01	--

^(x) OPENMAT; B.Ed; BSc (N); Ph.D & MPhil.

6.4 ASSIGNMENT EVALUATION

Regional Centre Delhi-3 receives, processes and transmits one of the highest numbers of assignment awards to SED and was among the first few to transmit as per the prescribed

schedule. During the period 2017-20, the Regional Centre received, processed and transmitted **8,02,789 TMA awards** for updation in student Grade Card, besides effectively handling other assignment related issues.

Table 6.4 presents the handling of assignment related issues including transmission of assignments awards during the period 2017-20.

Table 6.4: Trend of Assignments Evaluation

Session	No. of Assignment data processing	Assignments received at the RC for evaluation	Communications sent to students regarding assignment related issues	Communications sent to LSCs regarding assignment related issues
Jan.-June 2017	115033	2214	1692	945
July-Dec. 2017	74815	1268	2310	525
Jan.-June 2018	129952	2191	1889	718
July-Dec. 2018	89893	1408	3514	704
Jan.-June 2019	158650	2231	4416	651
July-Dec 2019	105446	1641	5009	555
Jan.-June 2020	129000*	80397	32935	575

*Approx. Due to pandemic situation of COVID-19, all assignment related activities were carried out online.

To further streamline the processing of the assignment data including the cases referred by the SED, the RC has been sending regular communication to the learners and LSCs. The breakup of different forms of communication has been given in the table above.

During the year 2020, due to the unprecedented situation caused by the COVID-19, assignment submissions were made online. As the online submissions were expected to be huge, RC took steps to streamline the assignment submissions in close coordination with the LSCs by creating dedicated email IDs and links. The information about this was shared with all the learners on through SMS, regular updates on RC website. Also, in order to mitigate the problems faced by our learners (some of whom were remotely located due to COVID-19), RC developed detailed FAQs and guidelines for submission of online assignments and uploaded them on RC website. As this was an unique situation for all concerned, all required hand holding was also provided to LSCs through various communications and online meetings.

6.5 Internship/Project Reports Evaluation and Viva Voce

Regional Centre Delhi-3 receives one of the largest numbers of Internship/ Project Reports for various undergraduate (BCA, BBARL, BAPC), PG Diploma (PGDET, PGDFSQM) and postgraduate programmes (MCA, MAPC, MAEDU). Due to the pandemic situation of COVID-19 and as per the guidelines received from headquarters,

all the activities related to submission, evaluation and Viva-voce of these programmes were done online through Google Meet. The processing, evaluation and conduct of viva-voce of these reports has been totally computerized. This has enabled us to complete the task as per the prescribed schedule. Table 6.5 gives the details of the same since the year 2016.

Table 6.5: No. of Evaluators Appointed for Viva-voce exam

Programme Code	June, 2016	Dec, 2016	June, 2017	Dec, 2017	June, 2018	Dec, 2018	June, 2019	Dec, 2019	June, 2020 /Oct, 2020*
PGDFSQM	1	1	1	1	1	1	1	1	1
MAPC	4	4	4	5	5	6	6	6	10
BAPC	1	1	1	1	1	1	1	1	1
MAEDU	3	1	3	4	4	2	2	1	1
PGDET	1	0	0	1	0	1	1	1	1
MCA	15	10	15	11	21	10	18	10	15
BCA	15	10	15	11	21	10	18	10	15
BBARL	3	0	3	0	1	0	2	--	1
PGDPPED	0	0	1	0	1	1	1	1	1
PGDEMA	0	0	0	0	1	0	-	1	--
PGDLAN	-	-	-	-	-	-	1	1	1
PGDIS	-	-	-	-	-	-	-	-	1
MAAN	-	-	-	-	-	-	-	-	1
MSCCFT	-	-	-	-	-	-	1	1	2
PGDSS	--	--	--	--	--	--	--	1	--

* Due to COVID-19 situation, Viva-voce were conducted online through Google Meet.

Table 6.5.1: No. of Project Reports/Dissertations/Workbook/Internship received and processed.

Programme Code	2017		2018		2019		2020
	June	Dec	June	Dec	June	Dec	June (Oct 2020)*
Project Reports							
BCA	194	109	274	105	228	84	223
MCA	142	124	141	86	126	83	179

PGDFSQM	06	07	07	01	07	04	02
MAPC	44	49	48	31	68	92	101
PGDEMA	00	00	01	--	00	01	--
PGDPPED	02	00	06	--	11	03	04
PGDET	00	02	00	--	01	02	10
PGDLAN	00	00	00	00	03	02	02
PGDSS	--	--	--	--	--	01	--
PGDIS	--	--	--	--	--	--	31
Dissertations							
MAEDU	33	35	25	24	23	14	17
MAAN	--	--	--	--	--	--	02
MSCCFT	--	--	--	--	04	03	--
Internships							
MAPC	66	46	73	53	96	74	125
BAPC	08	10	06	02	17	05	11
Workbooks							
BBARL	58	00	05	00	10	--	16

**Majority of the Projects were received through soft copy.*

VISITS TO STUDY CENTRES

The visits to Study Centres are being undertaken by different Academics including the Regional Director. These visits not only give first hand feedback but also enable us to take necessary corrective measures for strengthening the support mechanism. Most of the visits are undertaken as per the counselling schedule received from the Study Centres and done without prior information of the LSCs. Besides these, visits are also undertaken during the Induction Programmes, Term End Exams (theory and practical) etc. Total number of visits undertaken during the period 2015 – 2020, are as follows:

Table 7.1: Number of Visits to LSCs Undertaken

Year	Number of Visits Undertaken
2015	87
2016	103
2017	163
2018	124
2019	135

- Open meetings are regularly conducted with the students at RC and also at LSCs for obtaining direct feedback and also for immediate redressal of the problems.
- Orientation and re-orientation meetings for the Academic Counsellors (including the newly established LSCs during 2019), Coordinators, PICs and other functionaries are regularly conducted to apprise them about the guidelines, norms, new initiatives taken by the University as also to ensure effective delivery of learner support services.

- c) Study Centres are encouraged to effectively utilize the technology mediated facilities such as audio-video aids, SMS, e-mails etc. for strengthening support services.

7. FINANCE AND ACCOUNTS

The Regional Centre has always ensured proper utilization of the funds received from the Headquarters as also its requirement in terms of the student enrollment, number of LSCs, programmes activated and other related matters. All along it is ensured that the expenditure is incurred as per the prescribed norms of the University. The total Grant received and expenditure incurred is given in the Table 8.1.

Table 8.1: Grants and Expenditure Details

Financial Year	Grant Received		Expenditure	
	Plan	Non Plan	Plan	Non Plan
2014-15	63170000	16716000	63980977	16059461
2015-16	69790000	15936000	68736130	13147233
2016-17	76476000	16421000	80488307	18552468
2017-18	1800000	103120000	1419160	100461493
2018-19	8007954*	111538000	5020755	114207046
2019-20	103720000	25360000	103287249	21620419

* This is opening balance as on 01.04.2018. Plan grant not received during the year 2018-19.

8.1 Remittances to the Headquarters

Owing to consistently high enrolment, RC Delhi-3 is one of the largest contributors of fee to the university account and amongst all regional centres across the country. During the years 2014-15, 2015-16, 2016-17 and 2017-18, 2018-19 and 2019-20, the Regional Centre has remitted more than **Rs. 53.00 crores** realized from the fee, sale of prospectus and miscellaneous receipts. The trend of remittances made to the hqrs. by the Regional Centre during the last few years is given in table - 8.2:

Table 8.2: Trend of Remittances to HQ

Financial Year	Amount in Rupees		Total (A+B)
	Fee (A)	Sale of Form (B)	
2014-15	17,31,79,374	54,00,000	17,85,79,374
2015-16#	16,08,48,253	42,04,150	16,50,52,403
2016-17	12,47,52,530	42,77,770	12,90,30,300
2017-18	1,46,45,540	9,53,950	1,55,99,490
2018-19	1,48,32,365	2,77,850	1,51,10,215

2019-20	2,76,99,401	1,14,500	2,78,13,901
Grand Total			53,11,85,683

#On-line Admission (both Fresh and RR) became operational and fees directly credited to IGNOU Hqs. Account, hence fee receipt at RC declined.

As would be seen from the above table, the proportion of the total expenditure (both Plan and Non Plan) in total remittances has been about 45%. The **decrease** as evidenced in the table is on account of introduction of on-line admission, the fee remittance of which is directly done to the headquarters.

9. REGIONAL CENTRE'S ACHIEVEMENTS (2019-2020)

- 1) The Regional Centre has been consistently registering very high enrolment over the years. During the years 2020, regional centre has registered total enrolment of more than 79,935 (Fresh and RR), highest ever in the region.
- 2) As nodal RC, coordinated the conduct of 32nd and of 33rd Convocation of the University for the RCs of Delhi-NCR. During the 33rd Convocation held on 17th February, 2020. 12951 students of the RC Delhi-3 were awarded degrees in the convocation out of which there were 07 Gold Medalists. Learner's performance has been consistently improving in the Region.
- 3) Earlier, Regional Centre Delhi-3 was conferred with "*Letter of Appreciation*" for the effective support services rendered to its learners during the 28th Convocation of the University.
- 4) Conducted 12 online meetings of the Coordinators / Programme Incharges and staff members of the Learner Support Centres for providing effective academic support to learners in the midst of COVID-19 pandemic.
- 5) Conducted 06 Orientation Programmes for admissions promotion and examination related matters.
- 6) Conducted project evaluation and Viva-voce examination for 724 students and practical examination of 4649 students in virtual mode during September - October, 2020 for June, 2020 Term End Session.
- 7) Conducted 4 days Extended Contact Programme of Post Graduate Diploma in School Leadership and Management programme in online mode from 14th to 17th October, 2020.
- 8) Regional Centre observed Swachhta Pakhwada during 16th to 31st January, 2020, celebrated International Yoga Day on 21st June, 2020 (virtual mode), Hindi Diwas on 14th September, 2020. Also initiated a cleanliness drive for effective participation in Swachhata Abhiyan on 2nd October, 2019. Earlier, RC also celebrated National Unity Day on 31st October, 2019; National Education Day on 11th November, 2019. All the officials of Regional Centre Delhi-3 and select Coordinators/ PICs and Academic Counsellors/students participated in these programmes.
- 9) Regional Centre hosted a delegation from Government of Guyana which visited the Regional Centre on 29th November, 2020 and also to a study centre – 38036 i.e. Institution of Electronics and Telecommunication Engineers (IETE), Janak Puri, to understand the system of Student Support Services at IGNOU.

- 10) Brochures containing information about the regional centre, detailed guidelines for the submission of assignments by the learners, teaching through assignments by the Academic Counselors, FAQs, alongwith the detailed list of learner support centres etc. have been developed and distributed to the study centres and learners for reference. These are also uploaded on the RC Website.
- 11) Conducted 28 online Induction Meetings; 5325 online academic counseling sessions for students registered in different programmes in the year 2020. These counseling sessions were attended by 69507 students of RC
- 12) Regional centre is consistently working to increase the database of the Academic counsellors. Beginning with 383 Academic Counsellors during the year 2011, RC has now a strength of 2082. Apart from this, it also has 30 approved evaluators for BCA/MCA projects and 24 Evaluators for MA (Education).
- 13) More than 1,30,000 scanned assignments' awards are uploaded for complete declaration of results .
- 14) Regional Centre Delhi-3 participated in 3rd Career Conclave of Govt. of NCT Delhi on 25th October, 2019, for XII class students of Schools of Delhi Govt.
- 15) More than 3580627 SMS were sent to the learners for various support related matters of learners.

10. NEW INITIATIVES

1. As per the initiative of Government of India about the **Unnat Bharat Abhiyan**, Regional Centre Delhi-3 has adopted a village “**Surerha**” located in the rural Najafgarh area. The village and its adjoining areas is inhabited by the minority population belonging to communities like SC/ST/OBCs. Regional Centre regularly conducts special drives /awareness campaigns about the university programmes and also the admission process.
2. The Regional Centre took special initiative for increasing the enrolment and organised a series of meetings with the select Coordinators and Programme Incharges wherein it was impressed that all possible efforts should be made to enhance the reach of the University and also increase the enrolment of the students into various programmes. The result of this initiative has been very encouraging and regional centre has been registering increasing enrolment over the years.
3. Web-based support to the learners for providing information pertaining to confirmation of admission/Re-registration; distribution of study material; other important information about the schedule of various activities, uploading of counselling schedule etc. is regularly practiced.
4. Proposes to start online student query portal “Quick contact” mechanism at homepage of RC Delhi-3 website wherein all grievances would be segregated as per sections of regional centre viz. Admissions, Examination, Assignment, Project and Study Material

and miscellaneous. Most of the grievances are redressed within 1-2 working days under supervision of academics of Regional Center.

5. In addition, section wise emails were created at domain of ignou.ac.in, so as to facilitate timely response to learners in time bound manner through most appropriate sources.

11. SOME GOOD PRACTICES

1. All officers regularly have face to face meeting with the students to resolve their problems and also to consolidate learner support services.
2. Timely and effective communications are made to the students for the changes effected in the support system on account of unavoidable circumstances (closure/shifting of Study Centres, conduct of practical for B.Sc.; computer programmes , distribution of study material).
3. Very close coordination with the Hqrs. (particularly RSD, SED, SRD and MPDD) is maintained for resolving student problems.
4. Strict adherence to the guidelines/deadlines of the hqrs. is followed in transmission of various data, report etc.
5. Timely availability of requisite support (academic, administrative and financial) is ensured to LSCs for strengthening the overall support system.
6. The monthly monitoring reports, account statements are submitted on time to the HQs. Financial books and records are maintained up-to-date.
7. An effective and prompt student grievance redressal mechanism is strictly followed to ensure expeditious alleviation of student problems.
8. Brochures containing guidelines for effective evaluation for the evaluators and also for learners regarding writing of TMA responses, developed by the Regional Centre are liberally distributed to study centres and to students for reference.
9. Regular monitoring of assignment evaluation process is carried out during monitoring visits to Learner Support Centres (LSCs). Assignment Responses are also collected from the LSCs and sent to respective School of studies for qualitative monitoring. Feedback is given to the LSCs with respect to evaluation of assignments as per University guidelines.
10. The Regional Centre and the Study Centres have been extensively making use of e-mails and SMS services to the learners for providing various learners' support related information/updates for facilitating the study.

SUCCESS STORIES OF SELECT LEARNERS



Manish Kumar Saroha, Enr: 188403048, Programme: PGDSLM

I am working in Education department of Delhi Government and recently been promoted as Vice Principal. I am greatly impressed by the course content of the course content of PGDSLM. It has helped me a lot in understanding the minute intricacies involved in school administration. The teachers at my study centre helped me get deep into the subject and understand it well. I feel very proud to be a student of IGNOU and I am very thankful to IGNOU and its associated teachers for proving such organized syllabus. I can certainly say that IGNOU is the best distance learning course.



Rajkamal Yadav, Enr: 188403592, Programme: PGDSLM

I am serving as lecturer in English (Directorate of Education GNCT of Delhi). I enrolled in PGDSLM in July 2018 session. I secured 93% marks in this exam. The programmes offered by IGNOU are a boon for serving employees. The whole process of admission, assignment submission and examination is totally hassle free. The study material provided is of highest quality. The four days Extended Contact Programme (ECP) was interactive. Overall the whole experience was quite satisfying.



Avijit Mahalla, Enr: 188401986, Programme: MLIS

IGNOU provides me with one of the best learning experience for me. I got interested in library science as I was pursuing research. It is the library science which can improve the skill of a researcher in finding the best source of literature. When I was searching for the best institute for that, I discovered that IGNOU would be the best suitable for me. I took admission with no time through the online process of IGNOU. I found my syllabus as well as all the study materials with no time in the online platform of IGNOU i.e 'E-Gyankosh' before starting the classes. The punctuality of IGNOU can be best judged through the process timely completion of the whole syllabus, process of taking end semester examination up to the publication of result. **I want to say that the best boon of IGNOU to me was when I cracked the UGC-JRF in the very first attempt when I was pursuing MLIS.** Some questions were directly from the IGNOU materials. I feel very proud to be a student of IGNOU.



Aayushi Mongia, Enr: 16647107, Programme: MEC

Post my under-graduation in Economics at University of Delhi, I enrolled myself in IGNOU for a Masters' degree in Economics. IGNOU provides a variety of courses all over the world. As a distant learner, my experience was an enriching one. I got an opportunity to reach out to the faculty members at the Study Centre. Moreover, the study material provided by the University is a unique one, covering different aspects of the subject, which helped me to think in a new dimension. **Presently, I am pursuing Post-Graduate Diploma in Finance from University of London.**



Sandhya Kumari, Enr: 160681277, Programme: MPA

I am Office Manager (Library Science) in Competition Commission of India, Govt. of India. Currently with my Job, I have done Master in Public Administration (MPA) from IGNOU in 2017-18. I have also done Bachelor of Library and Information Science (BLIS) from IGNOU in 2012 with First Division. I am Junior Research Fellowship and National Eligibility Test (UGC+NET) holder and done Master in Library and Information Science (MLIS) from Delhi University.

IGNOU is a very good and popular university for those who want to upgrade their knowledge in the job. IGNOU provided very good services to me with every aspect of my course work.



Ravi Kumar Manjhi, Enr: 170434400, Programme: PGDUPDL

This PGDUPDL programme had provided me opportunity for gaining various perspectives of Urban Planning and urban extensions and development which are essential for me. This programme had enhanced my professional skills in formulating and implementing urban development techniques as **I am civil engineering professional working in a highway and infrastructure construction firm.** I am very thankful to IGNOU for providing me adequate study materials and I am also thankful to my teachers and course coordinators for providing me proper guidance and motivation.

Photo Gallery



Organisation of 33rd Convocation for RCs of Delhi NCR and Aligarh, 17th February 2020 at Manekshaw Centre, New Delhi.



Degree counters for learners at 33rd Convocation function.



Eldest learner of the region Sh. Coimbatore Ishwar Aiyer Sivasubramanian, 92 years, receiving degree at 33rd Convocation.



Visit of Government of Guyana Delegation at RC Delhi-3, November 2020.



Disabled learner receiving degree at 33rd Convocation function.



Plantation Drive at RC Delhi-3.



Plantation Drive at RC Delhi 3.



Celebration of Independence Day.



Swachhata Abhiyan at RC Delhi-3.



Celebration of National Education Day.



Celebration of International Yoga Day at RC Delhi-3.



Orientation Programme for Coordinators and LSC functionaries of newly established LSCs.

LIST OF LEARNER SUPPORT CENTRES

Sl. No.	SC Code	Category	Place Of SC	Address	Programme(s) Activated
1	0709	Regular Study Centre	Delhi	Aryabhatta College Benito Juarez Road Anand Niketan New Delhi-110021	BA, BCOM, MP, PGDT, MEG, MHD, CTE, BSW, MPS, PGDRP, MPA, MSO, MEC, PGDDM, PGCCCL, PGDIPR, PGCCP, CCP, CHR, MAEDS, MATS, MAGD, MCOM, DCE, MAH, PGDIBO, PGDEDS, MARD, CNM, MPB, BCOMCAA, MCOMBPCG, BCOMAF, MCOMFT
2	0719	Special Study Centre	Delhi	Tihar Central Jail No. 3, Tihar Jail Hari Nagar (Only For Jail Inmates), New Delhi 110064	CIE, BA, BCOM, BTS, MP, MEG, MHD, CHR, DCE, DCH, PGCCCL, CCSS, CNM, DBPOFA, CVAP, MP, MARD, MSO, PGDIBO, PGDCJ, CAHT, CMSR, CVAA, CVAP
3	0737	Regular Study Centre	Delhi	Atma Ram Sanatan Dharma College, University Of Delhi Dhaura Khan, New Delhi-110021	BCA, MP, MPB, CTPM, PGDMRR, PGDESD, MCOM, MAH, MEC, MPS, MHD, MPA, MEG, MPB, MSO, MCOMFT, CRUL, BCOMCAA, MCOMBPCG, BCOMAF, MCOMFT
4	0741	Programme Study Centre	Delhi	S.S.C. Net Education (P) Ltd B-57, IInd Floor, New Krishna Park, Vikas Puri, New Delhi-110018	BCA, MCA
5	0759	Programme Study Centre	Delhi	SBL Computer Education FA-357, Mansarovar Garden New Delhi-110015	CIT, BCA, MCA
6	0767	Programme Study Centre	Delhi	OIC TT School, Army Hospital (R&R), Commanding Officer Delhi Cantonment, New Delhi-110010	PGDHMM
7	0773	Programme Study Centre	Delhi	PMC College Of Education Pratap Vihar, Kiravi Extn., Nangloi, Delhi 110041	BED, CELL, D.EL.ED, MAEDU, PGDET, PGDPPED
8	0775	Programme Study Centre	Delhi	Delhi Library Association Ranganathan Bhawan, 'C' Block, Community Centre, Naraina Vihar, New Delhi -110028	BLIS, MLIS
9	0781	Programme Study Centre	Delhi	R.C. Institute Of Technology Gopal Nagar, Najafgarh New Delhi-110043	BED MAEDU
10	1006	Regular Study Centre	Gurugram	Dronacharya Government College, New Railway Road, Manohar Nagar, Sector 8, Gurugram, Haryana 122001	MP, BA, BCOM, MEG, MHD, BSW, MAH, MPS, PGDRP, MPA, MSO, MEC, PGDDM, MAPC, BSC, CPLT, MPB, BCOMCAA, MCOMBPCG, BCOMAF, MCOMFT
11	1020	Recognised Study Centre	Gurugram	ITC Green Centre, Sector 32, Gurugram, Haryana 122001	CTS, BTS, DTS
12	1021	Special Study Centre	Gurugram	Salwan Public School Sector 5, Part – II, Gurugram Haryana	DNHE, DECE, CTPM, CIG, BCA, CIT, DCYP

13	1029	Programme Study Centre	Gurugram	Genesis Infotech X-210, 2 nd Floor, Ashok Puri, Above DCR Institute, Near Union Bank of India, New Railway Road, Gurugram Haryana 122001	CIT, BCA, MCA
14	1037	Special Study Centre	Pataudi Distt. Gurugram	Swami Amar Dev Prashikshan Sansthan, Hari Mandir, Pataudi Distt. Gurugram, Haryana-122503	BA, CLP, CFN, BCOM, MAH, MHD
15	1041	Special Study Centre	Nuh	Yasin Meo Degree College Nuh, District-Mewat Haryana-122107	BA, BCOM, PGDRD, DAFE, CUL, MPS
16	07108	Regular Study Centre	Delhi	Great Mission Teachers Training Institute, Sector 5 Dwarka, Delhi 110075	DECE, DNHE, CNCC, CIG, CPVE, CFN
17	07109	Regular Study Centre	Delhi	Institute Of Public Health & Hygiene, RZ- A-44 Mahipalpur, New Delhi-110037	MSC(DFSM), DECE, DNHE, CNCC, CAFÉ, MP, DIR
18	07124	Regular Study Centre	Delhi	V D Institute Of Technology Krishan Vihar, New Delhi-110086	BA, BCOM, BED
19	38011	Programme Study Centre	Gurugram	Tropical Inst.Of Livestock Management and Health, 1st WAKF Shopping Comp. Pataudi Road Gurugram Haryana-122001	CPF
20	38012	Programme Study Centre	Delhi	Mahan Institute Of Technology, G-10, Shivaji Enclave, New Delhi-110027	MCA BCA ACISE PGDIS CCITSK PGCCL
21	38013	Regular Study Centre	Delhi	Urivi Vikram National Centre for Adolescents (UVNAC), PSP-1, HAF-1, Opp. Plot-17 , Sec-22, Dwarka, New Delhi-110077	BAPC, BSW, CIG, MAPC, PGDSWT, MSC(CFT), MSW, MSWC
22	38015	Special Study Centre	Gurugram	District Jail, Bhondsi Gurugram, Haryana-122002	BA, BCOM, CFN, MP
23	38016	Programme Study Centre	Dwarka	TSL Institute, K-1, Rajapuri Crossing Main Road Sector 3 Dwarka New Delhi-110059	BCA, CIT
24	38021	Programme Study Centre	Gurugram	Artemis Health Institute Sector-51, Gurugram Haryana-122001	DCCN, CFAID
25	38022	Programme Study Centre	Gurugram	Krishi Vigyan Kendra Shikohpur, Gurugram Haryana-122004	DWM, APVAPFV, COF, CIB, CWHM
26	38025	Regular Study Centre	Delhi	Bhagini Nivedita College (University Of Delhi) Kair, Near Najafgarh New Delhi-110043	BA BCOM, MHD, CRD, PGDT, MEC, MAH, MPS, PGDAC, CTS, DTS, PGDRD, DWED, CFDE, MCOM, MSO
27	38026	Regular Study Centre	Delhi	Institute Of Vocational Studies C/O Delhi Jain Public School 12 Railway Road, Rajnagar Palam Colony, New Delhi- 110017	CIT BCOM BCA BA BBA(R) MHD MCA MEG MP, MGPS, CHR, PGDIBO, PGDIPR, PGDUPDL CES
28	38027	Regular	Gurugram	Govt. PG College	MEC, MPA, MHD, MCOM, MEG, MAH

		Study Centre		Sector – 9, Gurugram Haryana-122001	MPS, PGDUPDL
29	38033	Programme Study Centre	Gurugram	Medanta - The Medicity, Sector-38 Gurugram, Haryana 122001	DCCN
30	38035	Special Study Centre	Delhi	Sai Ram Foundation, Plot No-5, R-Block, Main Ranhola Road, Vikas Nagar, New Delhi-110059	BA, BCOM, CBS, CFE, CTE, CCP, CCITSK, DBPOFA, PGDIBO, MAH, MSO MCOM, CLTA
31	38036	Regular Study Centre	Delhi	The Institution Of Electronics And Telecommunication Engineers, Janakpuri, 16/1-2, Institutional Area, Pankha Road, New Delhi-110058	BCOM, MCOM, CBS, PGDIBO, MP, DEVMT
32	38037	Regular Study Centre	Delhi	Pearl Academy, A-21/13, Naraina Industrial Area, Phase-II, New Delhi-110028	BA, BTS, BCOM, CIG
33	38038	Regular Study Centre	Delhi	Motilal Nehru College, Delhi University, Dhaula Kuan, New Delhi-110021	BA, BCOM, MEG, MAH, MPS
34	38039	Regular Study Centre	Delhi	Regional Centre, Delhi-3 F-634-636, Palam Extension, Shaheed Ramphal Chowk, Near Sec-7 Dwarka, New Delhi-110077	CIG, CRUL, CKLC, CJL, BPP, MAPC, MAAN, MAPY, CPY
35	38040	Regular Study Centre	Delhi	A-Cube Centre For Excellence, WZ-14-A, Budella Market, Opp C Block Park Vikashpuri, New Delhi 110018	CIT, CBS, BCA, MCA, ACISE, PGDIS, MCOM(F&T), MCOM(BPCG), MCOM(MAFS), PGDIBO, BCOM, MCOM
36	38041	Programme Study Centre	Gurugram	School of Nursing, SGT University, Budhera, Gurugram, Haryana-122505	BPCCHN
37	38042	Regular Study Centre	Delhi	Bhaskaracharya College of Applied Sciences, Sector 2, Dwarka, New Delhi-110075	CPLT, BSCG, PGDAC
38	38043	Regular Study Centre	Delhi	Bharati College, C-4, Janakpuri, New Delhi-110058	MEC, MPS, MEG, MHD, MCOM, MAPC
39	38044	Regular Study Centre	Gurugram	DPG Degree College, Sect- 34, Gurugram. Haryana- 122001	BAG, BCOMG, MEG, MHD
40	38045	Regular Study Centre	Delhi	Shivaji College, Raja Garden, New Delhi-110027	BSCG, MHD, MCOM
41	29059	Regular Study Centre	Delhi	SPM College, University of Delhi, Punjabi Bagh, New Delhi-110026	CES, BSW, MSW, MAPY

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RC Delhi-3**

Centre-wise break up of Academic Counsellors

S.NO.	LSC CODE	LSC ADDRESS	TOTAL NO OF ACADEMIC COUNSELORS PROGRAMME WISE
1.	0709	Aryabhatta College Benito Juarez Road Anand Niketan New Delhi-110021	124
2.	0719	Tihar Central Jail No. 3, Tihar Jail Hari Nagar (Only For Jail Inmates), New Delhi 110064	9
3.	0737	Atma Ram Sanatan Dharma College, University Of Delhi Dhaura Khan, New Delhi-110021	68
4.	0741	S.S.C. Net Education (P) Ltd B-57, IInd Floor, New Krishna Park, Vikas Puri, New Delhi-110018	38
5.	0759	SBL Computer Education FA-357, Mansarovar Garden New Delhi-110015	42
6.	0767	OIC TT School, Army Hospital (R&R), Commanding Officer Delhi Cantonment, New Delhi-110010	11
7.	0773	PMC College Of Education Pratap Vihar, Kiravi Extn., Nangloi, Delhi 110041	64
8.	0775	Delhi Library Association Ranganathan Bhawan, 'C' Block, Community Centre, Naraina Vihar, New Delhi -110028	60
9.	0781	R.C. Institute Of Technology Gopal Nagar, Najafgarh New Delhi-110043	63
10.	1006	Dronacharya Government College, New Railway Road, Manohar Nagar, Sector 8, Gurugram, Haryana 122001	80
11.	1020	ITC Green Centre, Sector 32, Gurugram, Haryana 122001	2
12.	1021	Salwan Public School Sector 5, Part – II, Gurugram Haryana	16
13.	1029	Genesis Infotech X-210, 2 nd Floor, Ashok Puri, Above DCR Institute, Near Union Bank of India, New Railway Road, Gurugram Haryana 122001	39
14.	1037	Swami Amar Dev Prashikshan Sansthan, Hari Mandir, Pataudi Distt. Gurugram, Haryana-122503	26
15.	1041	Yasin Meo Degree College Nuh, District-Mewat Haryana-122107	13
16.	07108	Great Mission Teachers Training Institute, Sector 5	12

		Dwarka, Delhi 110075	
17.	07109	Institute Of Public Health & Hygiene,RZ- A-44 Mahipalpur, New Delhi-110037	15
18.	07124	V D Institute Of Technology Krishan Vihar, New Delhi-110086	14
19.	38011	Tropical Inst.Of Livestock Management and Health, 1st WAKF Shopping Comp. Pataudi Road Gurugram Haryana-122001	3
20.	38012	Mahan Institute Of Technology, G-10, Shivaji Enclave, New Delhi-110027	71
21.	38013	Urvi Vikram National Centre for Adolescents (UVNAC), PSP-1,HAF-1, Opp. Plot-17 , Sec-22, Dwarka, New Delhi-110077	43
22.	38015	District Jail, Bhondsi Gurugram, Haryana-122002	-
23.	38016	TSL Institute, K-1, Rajapuri Crossing Main Road Sector 3 Dwarka New Delhi-110059	48
24.	38021	Artemis Health Institute Sector-51, Gurugram Haryana-122001	9
25.	38022	Krishi Vigyan Kendra Shikohpur, Gurugram Haryana-122004	22
26.	38025	Bhagini Nivedita College (University Of Delhi) Kair, Near Najafgarh New Delhi-110043	52
27.	38026	Institute Of Vocational Studies C/O Delhi Jain Public School 12 Railway Road, Rajnagar Palam Colony, New Delhi-110017	102
28.	38027	Govt. PG College Sector – 9, Gurugram Haryana-122001	49
29.	38033	Medanta - The Medicity, Sector-38 Gurugram, Haryana 122001	2
30.	38035	Sai Ram Foundation, Plot No-5, R-Block,Main Ranhola Road, Vikas Nagar, New Delhi-110059	127
31.	38036	The Institution Of Electronics And Telecommunication Engineers, Janakpuri, 16/1-2, Institutional Area, Pankha Road, New Delhi-110058	108
32.	38037	Pearl Academy, A-21/13, Naraina Industrial Area,Phase-II, New Delhi-110028	73
33.	38038	Motilal Nehru College, Delhi University, Dhaula Kuan, New Delhi-110021	47
34.	38039	Regional Centre, Delhi-3 F-634-636, Palam Extension, Shaheed Ramphal Chowk, Near Sec-7 Dwarka, New Delhi-110077	27
35.	38040	A-Cube Centre For Excellence, WZ-14-A, Budella Market, Opp C Block Park Vikashpuri, New Delhi 110018	223
36.	38041	School of Nursing,	14

		SGT University, Budhera, Gurugram, Haryana-122505	
37.	38042	Bhaskaracharya College of Applied Sciences, Sector 2, Dwarka, New Delhi- 110075	88
38.	38043	Bharati College, C-4, Janakpuri, New Delhi-110058	84
39.	38044	DPG Degree College, Sect-34, Gurugram. Haryana-122001	70
40.	38045	Shivaji College, Raja Garden, New Delhi- 110027	94
41.	29059	SPM College, University of Delhi, Punjabi Bagh, New Delhi-110026	30
			2082



INDIRA GANDHI NATIONAL OPEN UNIVERSITY
REGIONAL CENTRE DELHI-3

Jurisdictional Area



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