



# IGNOU

## REGIONAL CENTRE DELHI-3

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## **CONTENTS**

<b>No.</b>	<b>Title</b>	<b>Page No.</b>
	List of Tables	i
	List of Figures	ii
1.	A Brief About IGNOU Regional Centre Delhi-3	1
	1.1 Jurisdiction	1
	1.2 Demographic Profile of the Region	2
2.	Student Enrolment	2
	2.1 Enrolment Trend	2-3
	2.2 Programme category-wise Enrolment Trend	4
	2.3 Fresh Enrolment – Demographic Pattern	5-8
3.	Learner Support Centres (LSCs)	9
4.	Student Support Services	10
	4.1 Mechanism evolved to address student grievances	10-11
	4.2 Measures to improve student support mechanism	12
5.	Distribution of Study Material	12-13
6.	Evaluation and Examination	13
	6.1 Term End Examination	13
	6.2 Term End Practical Examination	14
	6.3 Entrance Examination	14
	6.4 Assignment Evaluation	14-15
	6.5 Internship/Project Reports Evaluation and Viva Voce	15
7.	Visits to Study Centres	17
8.	Finance and Accounts	17
	8.1 Remittances to Headquarters	18
9.	Regional Centre's Achievements	19
10.	New Initiatives	20
11	Some Good Practices	21
12	Success Stories of some of the learners	22-24
13	Photo Gallery	25-26
14	Annexures	27-36



## **LIST OF TABLES**

<b>No.</b>	<b>Title</b>	<b>Page No.</b>
1.1	Demographic profile of the Region	2
2.1	Student Enrolment Trend (Fresh & RR) 2014-18	3
2.2	Programme category-wise Enrolment Trend (Fresh Admission)	4
2.3	Enrolment Trend ( Fresh Admission): Demography of students	5
2.4	Participation of Rural Learners (Fresh admission)	8
2.5	Enrolment Trend – gender wise (Fresh Admission)	8
3.1	Number of Learner Support Centres (Category wise)	10
5.1	Mode of Distribution of Study Material	13
6.1	Term End Examination	13
6.2	Term End Practical Examination	14
6.3	Entrance Examination	14
6.4	Trend of Assignment Evaluation	15
6.5	No. of Evaluators Appointed for Viva-voce exam	16
6.5.1	No. of Project Reports/Dissertations/Workbook/Internship received and processed	16
7.1	Number of Visits to LSCs Undertaken	17
8.1	Grants and Expenditure Details	18
8.2	Trend of Remittances to HQ	18



## **LIST OF FIGURES**

<b>No.</b>	<b>Title</b>	<b>Page Number</b>
2.1	Student Enrolment Trend	3
2.2	Programme Category-wise Enrolment Trend	5
2.3.1	Gender Trend – Fresh Admission	6
2.3.2	Category wise Trend – Fresh Admission	6
2.3.3	Area wise Trend – Fresh Admission	7
2.3.4	Employment wise Trend – Fresh Admission	7
2.6	Enrolment Trend – Gender Wise (2014-2018)	9
3.1	Category of LSC	10

## **ANNEXURES**

<b>No.</b>	<b>Title</b>	<b>Page Number</b>
I	List of LSCs under RC Delhi-3	27
2	Centre-wise break up of Academic Counsellors	32

## 1. A BRIEF ABOUT IGNOU REGIONAL CENTRE, DELHI-3

IGNOU Regional Centre Delhi-3 was notified on 27<sup>th</sup> October 2008 to provide better support services to the students and public residing in West Delhi, parts of South West Delhi, Gurugram and Mewat districts of Haryana. The RC is operating from F-634-636, Palam Extension, Shaheed Ramphal Chowk, Sector -7, Dwarka New Delhi which is easily accessible through a wide network of roads as well as metro connectivity from the various parts of Delhi and Haryana.

The Regional Centre carries out multifarious activities such as initiating promotional activities, processing admissions, re-registrations, identification and establishment of Learner Support Centres (LSCs), empanelment of part-time academic counselors at LSCs, conduct of Orientation Programmes, identification of examination centres, Coordination of the Term End Examination, appointment/ engagement of TEE Observers, distribution of self learning material and host of other activities. It undertakes regular monitoring of LSCs, provides training to the academic counsellors and orientation to study centre Coordinators/PICs and other functionaries. Besides, the RC also provides all assistance to the learners to enable them to pursue their studies without any problem and connects with them through its own website [www.rcdelhi3.ignou.ac.in](http://www.rcdelhi3.ignou.ac.in) and also regular SMS messaging.

A dedicated Student Support Cell has been created on the ground floor of the RC building with availability of prospectus for select programmes, various formats for learners and counters for submission of admission forms (for Jail Inmates), BCA/MCA project/proposals, examination forms (for Jail Inmates), learners' feedback forms on various matters etc.

The Regional Centre has started many innovative student support activities for the learners over the years, through the website. It provides all assistance to download Admission Confirmation letter directly, track their study material dispatch status for those sent by post, past year examination question papers, assignments etc. The RC proposes to start a student query section on the website as a single window system to immediately respond to the learners for any grievance and its early disposal.

### 1.1 Jurisdiction

The major areas under the jurisdiction of the Regional Centre are Mundka, Nangloi Jat, Peeragarhi, Punjabi Bagh, Bakarwala, Meera Bagh, Moti Nagar, Tilak Nagar, Tilangpur Kotla, Vikas Puri, Subhash Nagar, Uttam Nagar, Janak Puri, Nazafgarh, Mahavir Enclave, Sagarpur, Dwarka, Palam, Palam Farms, Kapashera, Dhaula Kuan, Naraina, Mahipalpur, Mansarovar Garden which lies in Delhi; Gurugram and Mewat districts in Haryana.

## 1.2 Demographic Profile of the Region

Although West Delhi covers an area i.e. 130 square kilometers and has population density of 19,563/Km<sup>2</sup> the proportion of males is more than females in all the three districts. Further, the population mainly comprises of Urban category in West Delhi (99.75%) followed by Gurugram (68.83%) and Mewat (11.39%). Furthermore, the share of Schedule caste population in West Delhi(14.8%) and Gurugram (13.07%) but low in Mewat (6.9%). It is important to mention that there is no Scheduled Tribe population in the entire area as per the Census of India, 2011 as per the details given in the Table 1.1 below.

**Table 1.1 Demographic Profile of the Region**

SN	Features	Districts under Jurisdiction			
		South West Delhi	West Delhi	Gurugram	Mewat
1	Area (SqKm)	421	130	1,258	1,507
2	Total Population	2,292,958	2,543,243	1,514,432	1,089,263
3	Population Density (/Km <sup>2</sup> )	5,446	19,563	1,204	723
4	Literates	1,787,689	1,961,179	1,111,116	454,897
5	Male	1,025,261	1,356,240	816,690	571,162
6	Female	762,428	1,187,003	697,742	518,101
7	Urban	93.73%	99.75%	68.82%	11.39%
8	Rural	6.26%	0.25%	31.18%	88.61%
9	Scheduled Caste	318,408	376,472	197,937	75,251
10	Total Worker	795,352	874,320	544,716	289,964

*\*There is no ST population in region.*

Source: [www.census.india.gov.in](http://www.census.india.gov.in) (2011)

## 2. STUDENT ENROLMENT

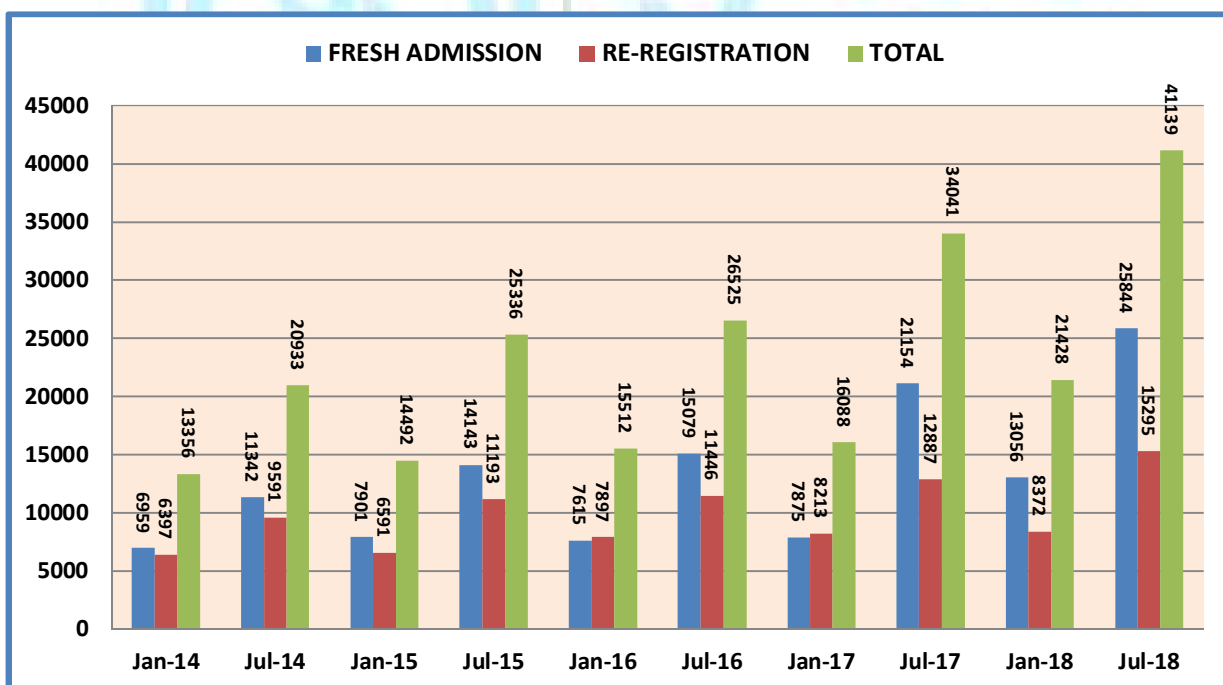
### 2.1 Enrolment Trend

RC Delhi-3 has emerged as the 2<sup>nd</sup> largest Regional Centres in the country in terms of student enrolment, programmes activated, number of learner support

centres etc during the year 2018. It has been consistently registering increasing enrolment over the years. The total student enrolment is more than **62567 (Fresh & Re-registration)** during July 2018 session for various programmes of study which is the highest achieved so far. The enrolment trend during the last five years has been given in table 2.1:

**Table 2.1 Student Enrolment Trend (Fresh and Re-registration)**

YEAR	2014		2015		2016		2017		2018	
ADMISSION	Jan-14	Jul-14	Jan-15	Jul-15	Jan-16	Jul-16	Jan-17	Jul-17	Jan-18	Jul-18
FRESH	6959	11342	7901	14143	7615	15079	7875	21154	13056	25844
RR	6397	9591	6591	11193	7897	11446	8213	12887	8372	15295
TOTAL	13356	20933	14492	25336	15512	26525	16088	34041	21428	41139
GRAND TOTAL	34289		39828		42037		50129		62567	



**Figure 2.1 – Student Enrolment Trend (Fresh and Re-registration)**



## 2.2 Programme category-wise Enrolment Trend

Programme category-wise enrolment of fresh admission has been given in Table 2.2 from the year 2014 to 2018 for both January and July cycles. As would be seen, all the programmes categories have registered quantum increase in July 2018 as compared to July 2017. Further, out of the total admissions, Bachelor's Degree Programme and Master's Degree Programme, together account for approximately 85.32% followed by Certificate and Diploma Programmes which constitute little more than 8.74% and 5.93% respectively.

**Table 2.2: Programme category-wise Enrolment Trend (Fresh)**

YEAR	2014		2015		2016		2017		2018	
PROGRAMMES	Jan-14	Jul-14	Jan-15	Jul-15	Jan-16	Jul-16	Jan-17	Jul-17	Jan-18	Jul-18
CERTIFICATES + BPP	472	736	678	592	682	490	717	1493	1088	2261
DIPLOMA / PG DIPLOMA	297	485	346	744	330	653	402	994	856	1533
BACHELORS	2845	5039	2834	6047	2307	6956	2413	8879	4228	12324
MASTERS	3345	5082	4043	6760	4296	6980	4343	9788	6884	9726
TOTAL	6959	11342	7901	14143	7615	15079	7875	21154	13056	25844
GRAND TOTAL	18301		22044		22694		29029		38900	

Top three programmes (fresh admission- July 2018 only) in terms of enrolment in each category are:

- i) Bachelor's Degree Programme (BA-7495, BCOM-1195, BCA-1024)
- ii) Master's Degree Programme ( MCOM-2088, MPS-1986, MEG-1002)
- iii) Diploma Programme (DNHE-336, DECE-155, DTS-70)
- iv) Certificate Programme (BPP-688, CKLC-461, CJL-311)



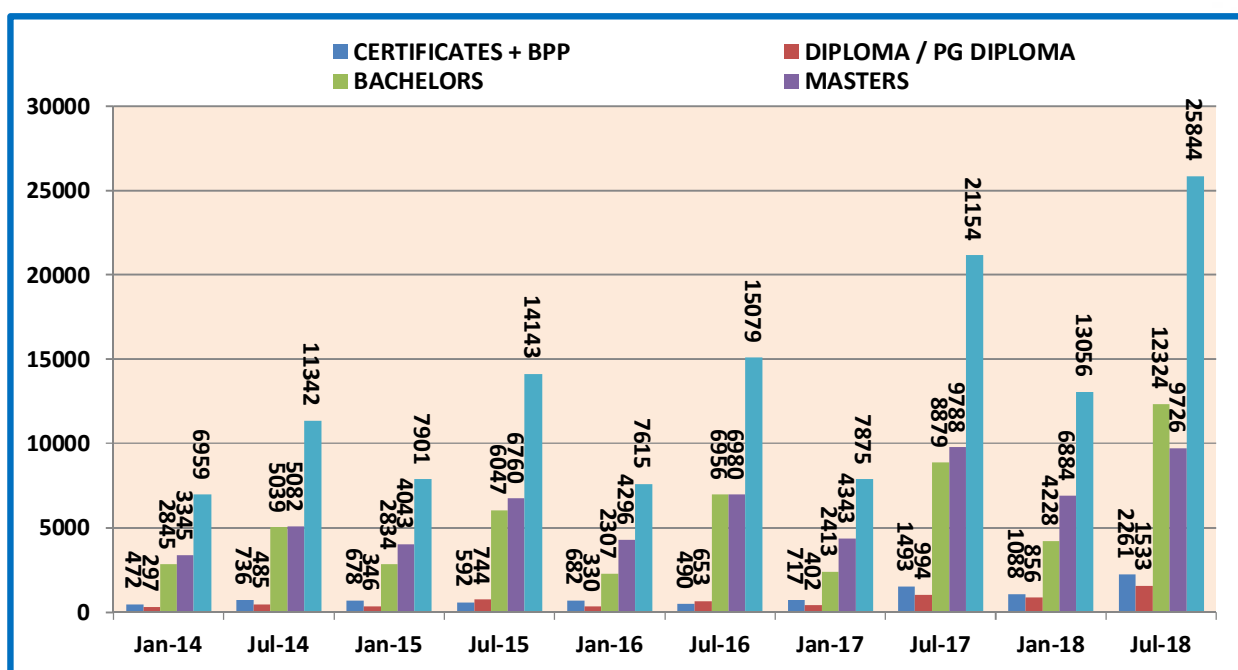


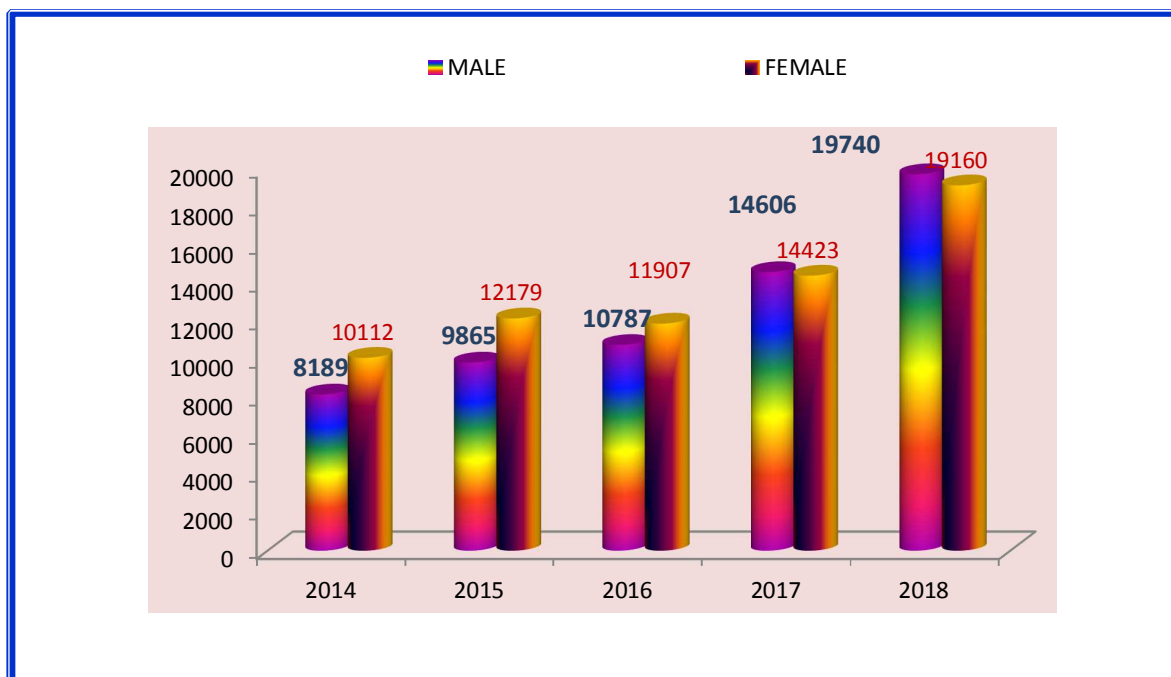
Figure 2.2 – Programme category-wise Enrolment Trend

## 2.3 Fresh Enrolment- Demographic Pattern

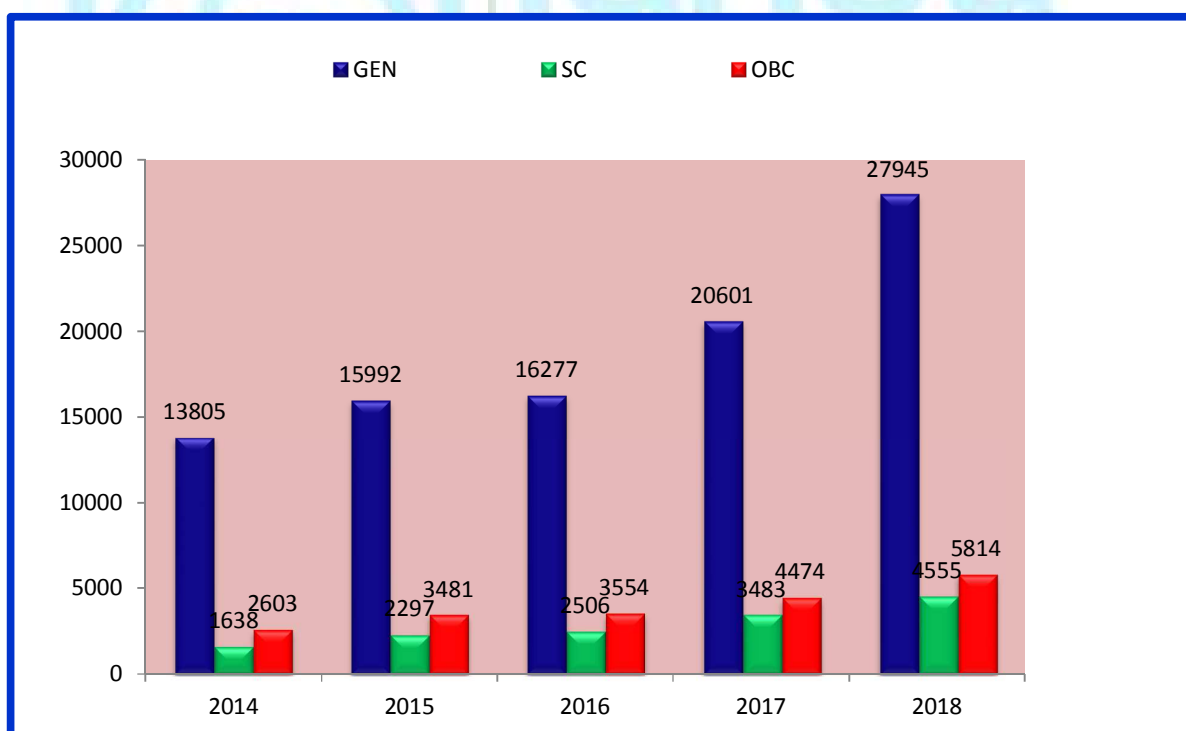
The demographic pattern of the student enrolment is shown in the tables 2.3 to 2.5 and figures 2.3 and 2.4. It is evident from the figures that the participation of the learners particularly from the urban areas have shown consistent increase upto 2017, which marginally declined in 2018. Likewise enrolment of female learners has always been higher compared to the male learners upto the year 2016. However, thereafter the percentage declined in 2017 and 2018. The other categories have shown mixed trend.

**Table 2.3: Enrolment Trend (Fresh admission): Demography of students**

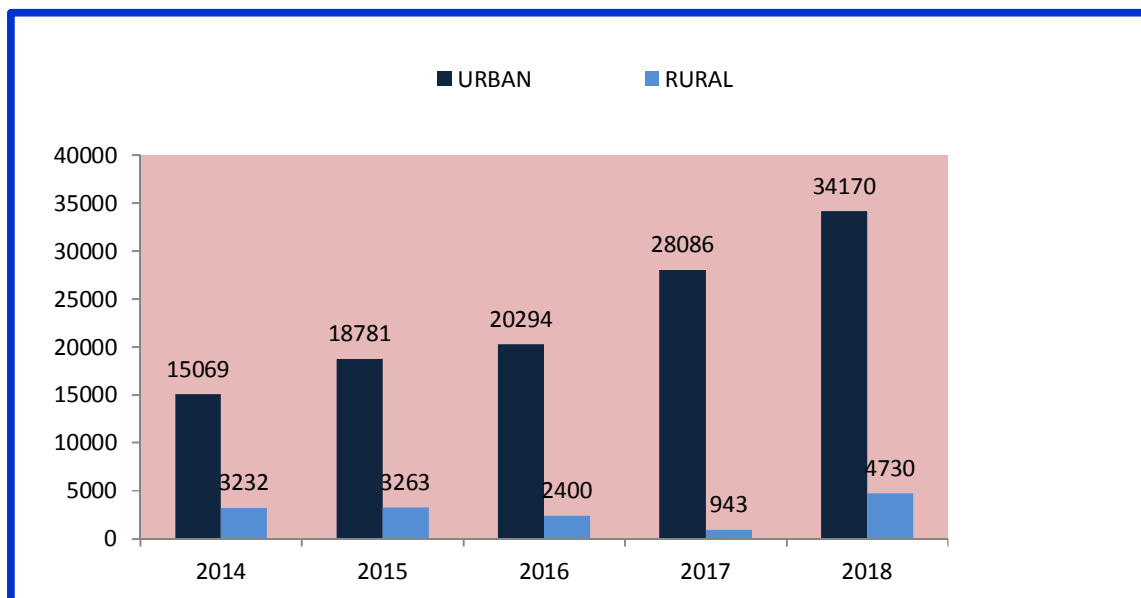
CATEGORY	GENDER		CATEGORY			AREA		EMPLOYMENT	
	MALE	FEMALE	GEN	SC	OBC	URBAN	RURAL	EMPLOYED	UN-EMPLOYED
<b>2014</b>	8189	10112	13805	1638	2603	15069	3232	1885	16252
<b>2015</b>	9865	12179	15992	2297	3481	18781	3263	2786	19049
<b>2016</b>	10787	11907	16277	2506	3554	20294	2400	2756	19919
<b>2017</b>	14606	14423	20601	3483	4474	28086	943	9372	19657
<b>2018</b>	19740	19160	27945	4555	5814	34170	4730	5902	32998



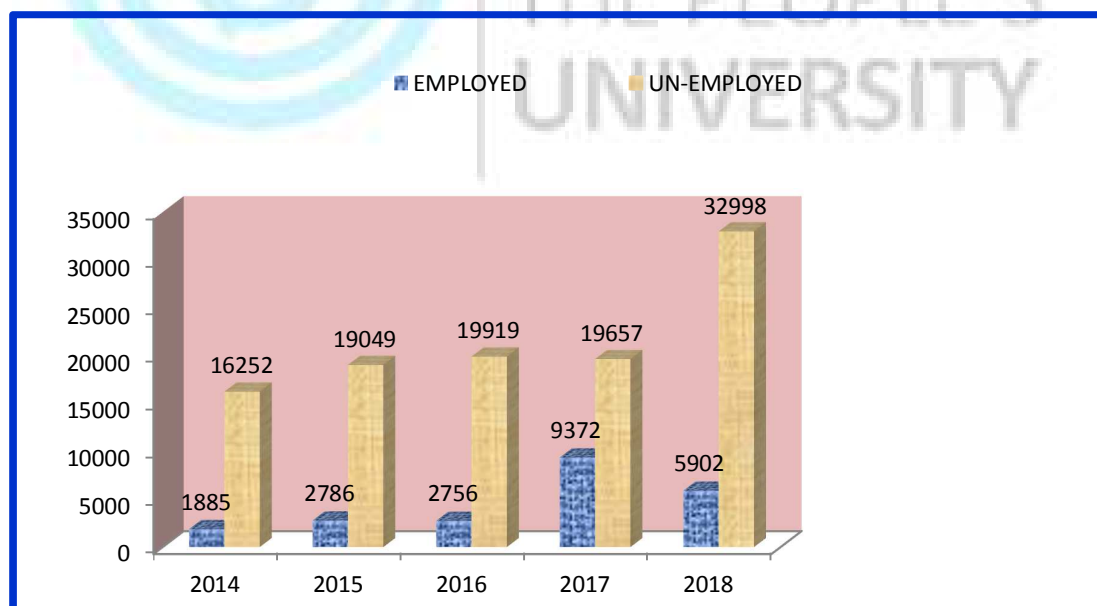
**Figure 2.3.1 – Gender Trend – Fresh Admission**



**Figure 2.3.2 – Category wise Trend – Fresh Admission**



**Figure 2.3.3 – Area wise Trend – Fresh Admission**



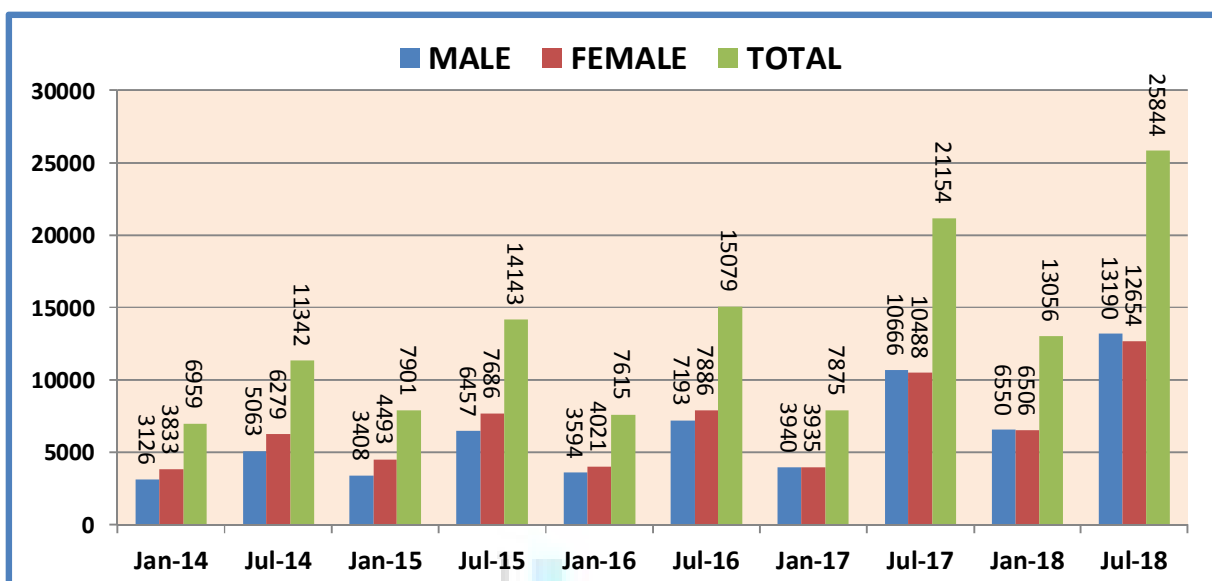
**Figure 2.3.4 – Employment wise Trend – Fresh Admission**

**Table 2.4: Participation of Rural Learners (Fresh admission)**

Session	Urban	Rural
Jan-14	79.57	20.43
Jul-14	84.04	15.96
Jan-15	81.09	18.91
Jul-15	87.49	12.51
Jan-16	85.33	14.67
Jul-16	91.49	8.51
Jan-17	93.45	6.55
Jul-17	97.98	2.02
Jan-18	99.79	0.21
Jul-18	81.81	18.19

**Table 2.5 Enrolment Trend – Gender Wise (Fresh Admission)**

Session/Year	MALE	Percentage of total admission	FEMALE	Percentage of total admission
Jan-14	3126	44.92	3833	55.08
Jul-14	5063	44.64	6279	55.36
Jan-15	3408	43.13	4493	56.87
Jul-15	6457	45.66	7686	54.34
Jan-16	3594	47.2	4021	52.8
Jul-16	7193	47.7	7886	52.3
Jan-17	3940	50.03	3935	49.97
Jul-17	10666	50.42	10488	49.58
Jan-18	6550	50.17	6506	49.83
Jul-18	13190	51.04	12654	48.96



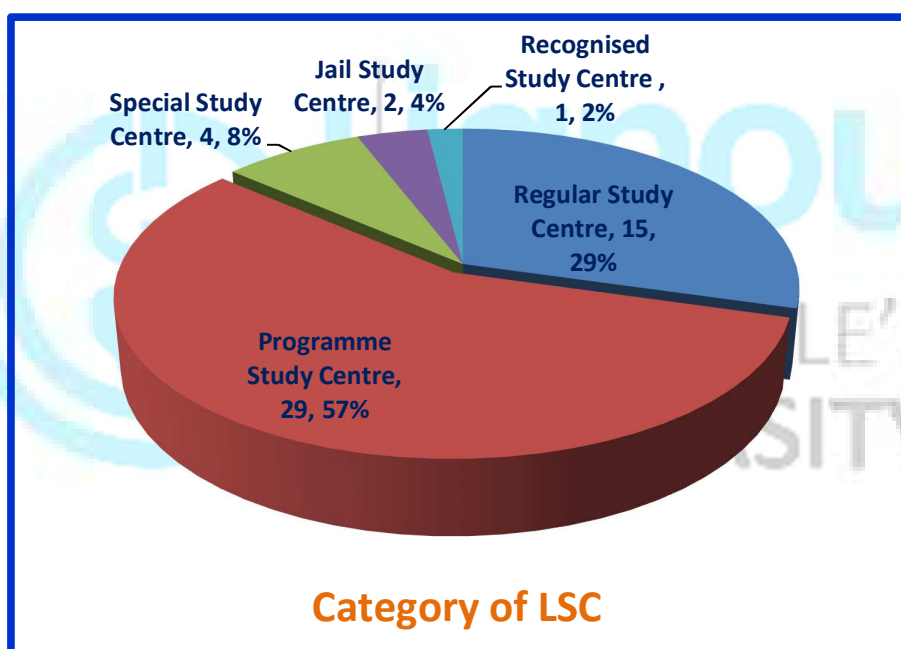
**Figure 2.6 Enrolment Trend – Gender Wise (Fresh Admission)**

### **3. LEARNER SUPPORT CENTRES(LSCs)**

Regional Centre Delhi-3 is effectively providing support services to its learners through a network of Learner Support Centres (LSCs) which have been set up in well-known educational institutions located in the Region. The institutions include colleges affiliated to Delhi University (Atma Ram Sanatan Dharam College, Arya Bhatt College, Bhagini Nivedita College, Motilal Nehru College); M. D. University's affiliated colleges viz. Dronacharya Govt. College and Govt. PG College; colleges affiliated to GGSIP University, prominent Medical institutions (R&R Army Hospital, Artemis Health Institute, MEDANTA Hospital), as well as Training institutions, NGOs etc. The regional centre is also managing a study centre (38039) from its premises. In the year 2018, the RC added 01 more centre taking the total number of LSCs to **51**. The year-wise and category-wise details of LSCs have been given in Table 3.1. Further, the complete list of Study Centres with details of Programmes on offer, category etc. is given in *Annexure-1*.

**Table 3.1: Number of Learner Support Centres (Category-wise)**

Category of LSC	2014	2015	2016	2017	2018
Regular Study Centre	11	11	13	14	15
Programme Study Centre	30	30	30	29	29
Special Study Centre	03	03	04	04	04
Jail Study Centre	01	02	02	02	02
Recognised Study Centre	01	01	01	01	01
<b>TOTAL</b>	<b>46</b>	<b>47</b>	<b>50</b>	<b>50</b>	<b>51</b>



**Figure 3.1 - Category of LSC**

## **4. STUDENT SUPPORT SERVICES**

### **4.1 Mechanism evolved to address student grievances**

To provide effective support services to its learners, regional centre has initiated many innovative activities for the learners through the RC website such as downloading Confirmation Letters, tracking of study materials, past year question papers, assignments etc.

Besides, Regional centre proposes to start a Student Query Section on the website as the single window system to immediately respond to the learners for any grievance and its disposal. It already has an exclusive section to address student support related issues including change of Study Centre, Region, Address, Course/Elective, Medium, Rectification of records, admission related queries and grievances. All the activities under the section have been computerized with well trained staff and works under the overall supervision of an Assistant Regional Director. Efforts are made to resolve the student problems within the prescribed schedule of the University and to the satisfaction of the learners. Further, to bring transparency in the system as also to boost the confidence of the learners, all senior officials remain available for resolving the issues pertaining to the programmes/ procedural requirements.

Due to interdependence of various sub systems of the University such as Schools/ Divisions /Regional Centre/Study Centre, at times it becomes difficult to resolve the grievances within the specified time frame. Notwithstanding the above, the Regional Centre takes utmost care in resolution of queries/grievances of the learners at the earliest. Regional Centre has also displayed the basic information about its programmes, procedures and policies on Regional Centre Notice Board/s. Efforts are made to make the Regional Centre website more informative and learner friendly by providing all possible information related to various programmes.

The details of the various types of issues that are received and handled have been tabulated below:

Issues	2016 <sup>+</sup>	2017 <sup>+</sup>	2018 <sup>+</sup>
SC Change	316	223	233
Region Change	663	539	1348
Address Change	1444	1359	3293
Change of Elective	436	512	1233
Change of Programme	8	4	9
Change of Medium	35	3	3
Bonafide Certificate	45	50	90
Migration Certificate	490	580	630
Face to Face queries	20550	22300	75000
Telephonic/ email queries	7900	9200	29000
Email Queries	36400	43700	54650
Fee Reimbursement	66	158	111 <sup>\$</sup>
ePortal Scholarship	-	-	450
iGram Grievances	--	3012 <sup>++</sup>	1100 <sup>\$\$</sup>
PG Portal Grievances*	-	-	13
RTI Queries	-	-	12



+ July and January sessions. \* All resolved/closed cases.

\$ Upto 15th November 2018.

++ For the period April-December 2017.

\$\$ For the period 1-15 January 2018; 5<sup>th</sup> September to 14<sup>th</sup> November 2018.

## 4.2 Measures to improve student support mechanism

- a) Offering single window solution to the students with the help of an up-to-date computerized data. The student support services are provided on Saturdays also.
- b) For expeditious settlement of the grievances, various formats have been developed and used and also uploaded on our website.
- c) It is proposed to set up two way ICT enabled mechanism for student grievance redressal which includes: **1) Online student query portal “Quick Contact” mechanism** at homepage of RC Delhi-3 website wherein all grievances would be segregated as per sections of regional centre viz. Admissions, Examination, Assignment, Project and Study Material and miscellaneous. Most of the grievances are redressed within 1-2 working days under supervision of academics of Regional Centre. **2) Section specific emails:** In addition, section-wise emails would be created at domain of IGNOU.ac.in, so that response to learner can be sent in time bound manner through most appropriate sources.
- d) Handouts and brochures carrying relevant guidelines about different issues such as assignments examination, study centre details, programmes offered, Frequently Asked Questions, Ready Reckoner for Academic Counsellors etc. are liberally distributed to students and LSCs.
- e) Student grievances received electronically or through HQs, are promptly resolved.

## 5. DISTRIBUTION OF STUDY MATERIAL

- a) Since the decentralization of distribution of study material in 2008, the Regional Centre Delhi-3 has been effectively distributing material to all the students registered for various sessions. The returned packets of study materials, dispatched to the learners from MPDD, IGNOU and by other Regional Centres, are segregated again and given to concerned learners in person by calling them. Table 5.1 given below provides comparative details of the years 2015, 2016 (January and July cycles), 2017 (January cycle and July cycles) and 2018 (January and July cycles).

- b) In order to ensure expeditious availability of Self Learning Materials (SLMs) to the students, multi-pronged strategy including on-the-spot distribution, distribution during Induction Meetings and regular postal dispatch is used.

**Table 5.1: Mode of Distribution of Study Material**

Status of dispatch of Study Material			
(1)	(2)	(3)	(4)
Session	No. of students registered	No. of students/packages (hand delivered)	No. of students/packages (delivered by post )
January 2015	14188	11958	2230
July 2015	25336	22025	3311
January 2016	15512	13330	2182
July 2016	26525	21494	5031
January 2017	16089	13359	2730
July 2017*	34041	19393	27129
January 2018	21428	2800 <sup>+</sup>	26975
July 2018	41139	1288 <sup>+</sup>	39851 <sup>\$</sup>

**Note:** \*Since July 2017, the material distribution is being coordinated by MPDD. Balance stock available at the RCs have been used for distribution to the learners. Hence, the number of packets distributed in person has considerably declined. Includes number of packets distributed.

+ Packets received back un-delivered, distributed to the learners.

<sup>\$</sup> Material for July 2018 session is being sent by post to all the learners from MPDD.

## 6. EVALUATION AND EXAMINATION

### 6.1 Term End Examination

TEE Theory						
Activity	Year 2016		Year 2017		Year 2018	
	June	Dec	June	Dec	June	Dec
No. of examination Centre's identified	18	15	23	18	19	15
No. of Observers appointed	9	6	4	7	32	--
No. of Visits+	65	11	80	22	60	NA

## 6.2 Term End Practical Examination

TEE Practical					
Activity	Year 2016		Year 2017		Year 2018
	June	Dec	June	Dec	June
No. of Examination Centres identified	03 (BCA, MCA, CIT)	04 (BCA, MCA, CIT)	03 (BCA, MCA, CIT)	03 (BCA, MCA, CIT)	03 (BCA, MCA, CIT)
No. of Examiners appointed (programme-wise)	49 (BCA, MCA, CIT) 04 (BAPC, MAPC) 01 (PGDCC)	53 (BCA, MCA, CIT) 03 (BAPC, MAPC) 04 (DCCN)	59 (BCA, MCA, CIT) 03 (BAPC, MAPC) 04 (PGGHHM)	47 (BCA, MCA, CIT) 04 (BAPC, MAPC) 03 (DCCN) 04 (PGDHHM)	49 (BCA, MCA, CIT) 05 (BAPC, MAPC)

## 6.3 Entrance Examinations

Entrance Exam <sup>(x)</sup>								
Activity	Year 2016			Year 2017			Year 2018	
	8 <sup>th</sup> Jan, 2016	23 <sup>rd</sup> Oct, 2016	4 <sup>th</sup> Dec, 2016	5 <sup>th</sup> Feb, 2017	24 <sup>th</sup> Sept 2017	20 <sup>th</sup> Aug, 2017	4 <sup>th</sup> March, 2018	24 <sup>th</sup> June, 2018
No. of examination Centres identified	01	05	02	02	05	01	04	03
No. of Observers appointed	--	--					02	

<sup>(x)</sup> OPENMAT; B.Ed; BSc (N)

## 6.4 ASSIGNMENT EVALUATION

Regional Centre Delhi-3 receives, processes and transmits one of the highest numbers of assignment awards to SED and was among the first few to transmit as per the prescribed schedule. During the year 2017-18, the Regional Centre received,

processed and transmitted **3,88,021 TMA awards** for updation in student Grade Card, besides effectively handling other assignment related issues. Table 6.1 presents the handling of assignment related issues including transmission of assignments awards during the period 2016-18.

**Table 6.4: Trend of Assignments Evaluation**

Session	No. of Assignment data processing	Assignments received at the RC for evaluation	Communications sent to students regarding assignment related issues	Communications sent to LSCs regarding assignment related issues
July- Dec 2016	68329	1052	537	1271
Jan.- June 2017	115033	2214	1692	945
July-Dec 2017	74815	1268	2310	525
Jan.-June 2018	129952	2191	1889	718

To further streamline the processing of the assignment data including the cases referred by the SED, the RC has been sending regular communication to the learners and LSCs. The breakup of different forms of communication has been given in the table above.

## **6.5 Internship/Project Reports Evaluation and Viva Voce**

Regional Centre Delhi-3 receives one of the largest numbers of Internship/ Project Reports for various undergraduate (BCA, BBARL, BAPC), PG Diploma (PGDET, PGDFSQM) and postgraduate programmes (MCA, MAPC, MAEDU). The processing, evaluation and conduct of viva-voce of these reports has been totally computerized. This has enabled us to complete the task as per the prescribed schedule. Table 6.5 gives the details of the same since the year 2016.

**Table 6.5: No. of Evaluators Appointed for Viva-voce exam**

Programme Code	June, 2016	December, 2016	June, 2017	December, 2017	June, 2018
PGDFSQM	1	1	1	1	1
MAPC	4	4	4	5	5
BAPC	1	1	1	1	1
MAEDU	3	1	3	4	4
PGDET	1	0	0	1	0
MCA	15	10	15	11	21
BCA	15	10	15	11	21
BBARL	3	0	3	0	1
PGDPPED	0	0	1	0	1
PGDEMA	0	0	0	0	1
<b>Total</b>	<b>43</b>	<b>27</b>	<b>43</b>	<b>34</b>	<b>56</b>

**Table 6.5.1: No. of Project Reports/Dissertations/Workbook/Internship received and processed**

Programme Code	Year 2016		Year 2017		Year 2018	
	June	December	June	December	June	December
<b>Project</b>						
BCA	267	112	194	109	274	105
MCA	192	97	142	124	141	86
PGDFSQM	07	09	06	07	07	01
MAPC	35	31	44	49	48	31
PGDEMA	00	00	00	00	01	--
PGDPPED	00	00	02	00	06	--
PGDET	01	00	00	02	00	--
<b>Dissertations</b>						
MAEDU	27	32	33	35	25	08
<b>Internships</b>						
MAPC	41	38	66	46	73	53
BAPC	11	08	08	10	06	02
<b>Workbooks</b>						
BBARL	64	00	50	00	05	--

## 7. VISITS TO STUDY CENTRES

The visits to Study Centres are being undertaken by different Academics including the Regional Director. These visits not only give first hand feedback but also enable us to take necessary corrective measures for strengthening the support mechanism. Most of the visits are undertaken as per the counselling schedule received from the Study Centres and done without prior information of the LSCs. Besides these, visits are also undertaken during the Induction Programmes, Term End Exams (theory and practical) etc. Total number of visits undertaken during the years 2015, 2016, 2017 and 2018 are as follows:

**Table 7.1: Number of Visits to LSCs Undertaken**

Year	Number of Visits Undertaken
2015	87
2016	103
2017	163
2018	124*

\* Upto 14th November 2018.

- Open meetings are regularly conducted with the students at RC and also at LSCs for obtaining direct feedback and also for immediate redressal of the problems.
- Orientation and re-orientation meetings for the Academic Counsellors, Coordinators, PICs and other functionaries are regularly conducted to apprise them about the guidelines, norms, new initiatives taken by the University as also to ensure effective delivery of learner support services.
- Study Centres are encouraged to effectively utilize the technology mediated facilities such as audio-video aids, SMS, e-mails etc. for strengthening support services.

## 8. FINANCE AND ACCOUNTS

The Regional Centre has always ensured proper utilization of the funds received from the Headquarters as also its requirement in terms of the student enrollment, number of LSCs, programmes activated and other related matters. All along it is ensured that the expenditure is incurred as per the prescribed norms of the University. The total Grant received and expenditure incurred is given in the Table 8.1.

**Table 8.1: Grants and Expenditure Details**

Fin. Year	Grant Received			Expenditure		
	Plan	Non Plan	Total	Plan	Non Plan	Total
2009-10	29742000	1950000	31692000	13911278	896426	14807704
2010-11	24119000	11135000	35254000	36346450	9785144	46131594
2011-12	41031000	5398000	46429000	41079168	8871458	49950626
2012-13	49550000	11570000	61120000	49063280	10657368	59720648
2013-14	62629000	16358000	78987000	59303377	25313983	84617360
2014-15	63170000	16716000	79886000	63980977	16059461	80040438
2015-16	69790000	15936000	85726000	68736130	13147233	81883363
2016-17	76476000	16421000	92897000	80488307	18552468	99040775
2017-18	1800000	103120000	104920000	1419160	100461493	101880653

### 8.1 Remittances to the Headquarters

Owing to consistently high enrolment, RC Delhi-3 is one of the largest contributors of fee to the university account and amongst all regional centres across the country. During the last four years 2014-15, 2015-16, 2016-17 and 2017-18 the Regional Centre has remitted about **Rs. 49.00 crores** realized from the fee, sale of prospectus and miscellaneous receipts. The trend of remittances made to the hqrs. by the Regional Centre during the last few years is given in table -8.2:

**Table 8.2: Trend of Remittances to HQ**

Financial Year	Amount in Rupees		Total (A+B)	Proportion of Expenditure in Total Remittance
	Fee (A)	Sale of Form (B)		
2014-15	17,31,79,374	54,00,000	17,85,79,374	44.82%
2015-16 <sup>#</sup>	16,08,48,253	42,04,150	16,50,52,403	49.61%
2016-17	12,47,52,530	42,77,770	12,90,30,300	76.75%
2017-18*	1,46,45,540	9,53,950	1,55,99,490	
Grand Total			48,82,61,567	




#On-line Admission (both Fresh and RR) became operational and fees directly credited to IGNOU Hqs. Account, hence fee receipt at RC declined.  
\*As on 31<sup>st</sup> March, 2018.

As would be seen from the above table, the proportion of the total expenditure (both Plan and Non Plan) in total remittances has been about 45%. The **decrease** as evidenced in the table is on account of introduction of on-line admission, the fee remittance of which is directly done to the headquarters.

## 9. REGIONAL CENTRE'S ACHIEVEMENTS (2017-18)

1. The Regional Centre has been consistently registering very high enrolment over the years and during the period 2017-18, it registered an increase of 25% in the student enrolment from 50129 in 2017 to **62,567 in 2018**. The Regional Centre emerged as the 2<sup>nd</sup> largest in terms of student enrolment in July 2018.
2. The Regional Centre is managing a Learner Support Centre (SC-38039) at its premises with current student enrolment of 2500, offering programmes like MAPC, MAAN, MAPY, BPP, CJL, CKLC, CRUL, CIG etc.
3. Regional centre is consistently working to increase the database of the Academic counsellors. There were 383 academic counsellors during the year 2011 which is now increased to 1970 in the year 2018. Apart from this, it also has **30 approved evaluators for BCA/MCA projects** and **17 Evaluators for MA (Education)**.
4. Regional Centre hosted a delegation of Korea during June 2018 in connection with the launching of CKLC (Certificate in Korean Language and Culture) programme at RC Delhi-3.
5. The Regional Centre organized various activities such as:
  - International Yoga Day on 21<sup>st</sup> June 2018,
  - Swadheenta Parv on 15<sup>th</sup> August 2018,
  - Swachhata Parv on 2<sup>nd</sup> October, 2018,
  - Vigilance Awareness Week: 29<sup>th</sup> October-3<sup>rd</sup> November 2018,
  - National Education Day on 11<sup>th</sup> November, 2018.
6. The Regional Centre conducted number of meetings of the Coordinators, Programme In-charges and Academic Counsellors to ensure good student support services in the region as also to enhance the reach of the University.
7. Learner's performance has been consistently improving in the Region. This is evident from the fact that every year 4-5 University Gold Medals are conferred to the RC Delhi-3 learners. Further, there were six gold medalists during the **28<sup>th</sup> Convocation** and four gold medalists during **30<sup>th</sup> Convocation**.
8. Regional Centre Delhi-3 was conferred with "*Letter of Appreciation*" for the effective support services rendered to its learners during the 28<sup>th</sup> Convocation of the University.

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9. The Regional Centre received, processed and uploaded/transmitted more than **2.05 lakh assignment awards** for the sessions July-December 2017, January-June 2018.
  10. For timely availability of the study material to the students the Regional Centre adopts multi-modal approach for distribution, mainly relying on in-person distribution. With effect from July 2017 session, the study material is being dispatched from MPDD IGNOU. Undelivered packages received back and are being distributed through Regional Centre.
  11. On an average the Regional Centre **handles more than 100 issues per day** pertaining to the support related matters at its student support counter.

## 10. NEW INITIATIVES

1. As per the initiative of Government of India about the **Unnat Bharat Abhiyan**, Regional Centre Delhi-3 has adopted a village “**Surerha**” located in the rural Najafgarh area. The village and its adjoining areas is inhabited by the minority population belonging to communities like SC/ST/OBCs. A special drive /awareness campaign was organised about the university programmes and also the admission process. The campaign resulted in good enrolment from the area.
2. The Regional Centre took special initiative for increasing the enrolment and organised a series of meetings with the select Coordinators and Programme Incharges wherein it was impressed that all possible efforts should be made to enhance the reach of the University and also increase the enrolment of the students into various programmes. The result of this initiative has been very encouraging and regional centre has been registering increasing enrolment over the years.
3. Web-based support to the learners for providing information pertaining to confirmation of admission/Re-registration; distribution of study material; other important information about the schedule of various activities, uploading of counselling schedule etc. is regularly practiced.
4. Online student query portal “Quick contact” mechanism at homepage of RC Delhi-3 website wherein all grievances would be segregated as per sections of regional centre viz. Admissions, Examination, Assignment, Project and Study Material and miscellaneous. Most of the grievances are redressed within 1-2 working days under supervision of academics of Regional Center.
5. In addition, section wise emails would be created at domain of IGNOU.ac.in, so that response to learner can be sent in time bound manner through most appropriate sources.



## 11. SOME GOOD PRACTICES

1. All officers regularly have face to face meeting with the students to resolve their problems and also to consolidate learner support services.
2. Timely and effective communications are made to the students for the changes effected in the support system on account of unavoidable circumstances (closure/shifting of Study Centres, conduct of practical for B.Sc.; computer programmes , distribution of study material).
3. Very close coordination with the Hqrs. (particularly RSD, SED, SRD and MPDD) is maintained for resolving student problems.
4. Strict adherence to the guidelines/deadlines of the hqrs. is followed in transmission of various data, report etc.
5. Timely availability of requisite support (academic, administrative and financial) is ensured to LSCs for strengthening the overall support system.
6. The monthly monitoring reports, account statements are submitted on time to the HQs. Financial books and records are maintained up-to-date.
7. An effective and prompt student grievance redressal mechanism is strictly followed to ensure expeditious alleviation of student problems.
8. Brochures containing guidelines for effective evaluation for the evaluators and also for learners regarding writing of TMA responses, developed by the Regional Centre are liberally distributed to study centres and to students for reference.
9. Regular monitoring of assignment evaluation process is carried out during monitoring visits to Learner Support Centres (LSCs). Assignment Responses are also collected from the LSCs and sent to respective School of studies for qualitative monitoring. Feedback is given to the LSCs with respect to evaluation of assignments as per University guidelines.
10. The Regional Centre and the Study Centres have been extensively making use of e-mails and SMS services to the learners for providing various learners' support related information/updates for facilitating the study.

## 12. SUCCESS STORIES OF SELECT LEARNERS

### AASTHA MONGIA PROGRAMME – MCOM - GOLD MEDALIST



I, Miss Aastha Mongia have the privilege to express my heartfelt gratitude to the Indira Gandhi National Open University (IGNOU) because of its ODL system and its support system. I am also deeply grateful that after being associated with this esteemed University I found my road to success. I not only passed the MCOM programme but topped in examination as a result **I got a job in Public Sector Bank and got promoted as a Bank Manager.**

### VANDANA BHATTACHARYA PROGRAMME-MAEDS - GOLD MEDALIST



I, Vandana Bhattacharya did my MAEDS Programme from IGNOU and got Gold Medal in 28<sup>th</sup> convocation. I am working as research officer with the National Institute of Health & Family Welfare, Ministry of Health & Family Welfare since 1998, in the area of Public Health. IGNOU has given me an opportunity to live the life of student once again along with my professional duties. There were many hurdles which I came across during this period but the educational ethos and temperament of the Campus, Faculty and staff, kept me going. I must admit the contribution of the department of SOEDS in my success. **IGNOU is ray of hope for the students like me.**

### NEETI SAXENA PROGRAMME – MLIS - GOLD MEDALIST



I won the Gold medal for the Masters in Library Science from Indira Gandhi National Open University. This gave me a sense of satisfaction as I enrolled after 18 years in service and after a gap of 18 years of formal education. **IGNOU helped me in achieving Master's Degree while I was working and coping with family responsibilities. I am working with the British Council.**

### AKRITI CHANDRA PROGRAMME-BPP, BDP, MHD



I, Akriti Chandra, a Ph.D. fellow of Centre of Indian Languages, JNU. Due to some reasons, I couldn't appear in my intermediate examinations. That's why I did BPP (Bachelor's Preparatory Programme) from IGNOU. It helped me out to sort out the glitch in the continuation of my studies. It was the turning point of my study life. IGNOU provides highly systematic and complete syllabus for every subject. The counselling sessions of IGNOU are tremendously beneficial for clearing my excessive doubts. I completed my B.A. and M.A. from IGNOU in 2008 and 2011 respectively. The study material of IGNOU helped me out in clearing the M.Phil. entrance exam of JNU. I feel proud being an IGNOU product.



**KUMAR RAJIV RANJAN**  
**PROGRAMME-BLIS, MLIS - GOLD MEDALIST**



I did my BLIS and MLIS prog. from IGNOU and got Gold Medal. At present, **I am working as a Librarian in Kendriya Vidyalaya.** There was a popular saying that “make your hobby as your profession so that you don't have to work in your entire life”. And this particular saying suits me in every context. In this regard, **IGNOU played a major role and with the guidance of my Professor C.P. Vashisth in transforming myself into a complete and successful human being.**

**JAGDISH SINGH**  
**PROGRAMME – MAEDU, MEC, MSO**



I took admission in MA (Education) Programme of IGNOU. The programme was required for my professional development at that time as I was working as a Lecturer in SCERT, Haryana. **Programme helped me a lot in terms of increasing my professional capabilities alongside it helped me in my selection in NITI Aayog (erstwhile Planning Commission).** I am proud to be student of IGNOU and appreciate its institutional efforts for mass spreading of Higher Education.

**NEHA CHOUHAN**  
**PROGRAMME-MAH**



I, Neha Chouhan enrolled for programme MA (History) Programme in IGNOU under Regional Centre Delhi -3. IGNOU's study material was very helpful. **I learnt a lot which helped in getting a teaching Job in Kendriya Vidyalaya.** Now again, I am getting enrolled for B.Ed for January session, 2017. I am highly thankful to IGNOU. I got a lot of support service from Regional Centre Delhi-3.

**SUJATA MISRA**  
**PROGRAMME - PGDIS**



The PGDIS course of IGNOU really helped me. To understand the big picture of various domains linked to InfoSec like Network Sec, Cyber Security, Cyber Crimes, laws & policies, BCP, DR, Digital Forensic and many more. I not only have successfully completed this course but also have acquired the knowledge required to a Manager in InfoSec field. **Currently I am working as Information Security division of UIDAI (AADHAR).**

### BIKASH SONOWAL PROGRAMME - BSW



I belong to a middle class family (ST category) from a small town in Assam (Dhemaji), which is a flood-prone area. I am the only son with two elder sisters. I come to Delhi for graduation, but I could not get admission because of less %age in senior secondary school (56%). I chose IGNOU in BSW program & simultaneously joined as an internee with stipend in a reputed NGO. **I got 61% in 2<sup>nd</sup> that qualified me for MSW entrance exam in Tata institute of Social Science (TISS).** I cleared written exam & also did well in Group Discussion & Viva. I am hopeful to get admission in MSW of TISS.

### MOHD.NAUMAN PROGRAMME-MSW



I studied law and thought to go for LLB, but meanwhile the Open University-IGNOU which had provided the best ever facility to the campus of Tihar, I decided to do MSW and completed all the courses and practicum in time. I worked on 'Social Justice' in my practicum which was selected by me. **I am currently running an NGO namely 'Jai Hind Sewa Kendra', working for health issues of society.**









## IGNOU RC DELHI-3

### LIST OF LEARNER SUPPORT CENTRES

Sl. No.	SC Code	Category	Place Of SC	Address	Programme(s) Activated
1	0709	Regular Study Centre	Delhi	IGNOU Regular Study Centre Aryabhatta College Benito Juarez Road Anand Niketan New Delhi-110021 011-24110490	BPP BA BCOM MP PGDT MEG MHD CTE BSW MPS PGDRP MPA MSO MEC MHI PGDDM PGCCL PGDIPR PGCCP CCP CHR MAEDS MATS MAGD MCOM DCE MAH PGDIBO PGDEDS MARD CNM MPB BCOMCAA MCOMBPCG BCOMAF MCOMFT
2	0719	Special Study Centre	Delhi	IGNOU Study Centre Tihar Central Jail No. 3, Tihar Jail Hari Nagar (Only For Jail Inmates), New Delhi 110064	CIE BPP BA BCOM BTS MP MEG MHD CHR DCE DCH PGCCL CCSS CNM DBPOFA CVAP MP MARD MSO PGDIBO PGDCJ CAHT CMSR
3	0737	Regular Study Centre	Delhi	IGNOU Study Centre Atma Ram Sanatan Dharma College, University Of Delhi Dhaura Khan, New Delhi- 110021, 011-4673436	BCA MP MPB CTPM PGDMRR PGDESD MCOM MAH MEC MPS MHD MPA MEG MPB MSO MCOMFT CRUL BCOMCAA MCOMBPCG BCOMAF MCOMFT
4	0741	Programme Study Centre	Delhi	IGNOU Prog. Study Centre S.S.C. Net Education (P) Ltd B-57, IInd Floor, New Krishna Park, Vikas Puri, New Delhi 011-5510022, 5545404	BCA MCA
5	0759	Programme Study Centre	Delhi	IGNOU Prog. Study Centre Sbl Computer Education Fa-357, Mansarovar Garden New Delhi-110015 011-5936787, 011-5419768	CIT BCA MCA
6	0760	Programme Study Centre	Delhi	IGNOU Prog. Study Centre Indian Inst. Of Computer Tech., AI-7, Hari Nagar, Main Jail Road, New Delhi-110058 011-5408638, 011-5556349	BCA MCA
7	0767	Programme Study Centre	Delhi	IGNOU Prog. Study Centre Army Hospital (R&R) Commanding Officer Delhi Cantonment, Delhi	PGDHHM
8	0773	Programme Study Centre	Delhi	IGNOU Prog. Study Centre Pmc College Of Education Pratap Vihar, Kiravi Extn., Nangloi, Delhi 110041 011-25473935	BED CELL D.EL.ED MAEDU PGDET PGDPPED
9	0775	Programme Study Centre	Delhi	IGNOU Prog. Study Centre Delhi Library Association Ranganathan Bhawan, 'C' Block, Community Centre, Naraina Vihar, New Delhi	BLIS MLIS
10	0781	Programme	Delhi	IGNOU Prog. Study Centre R.C. Instt. Of Technology	BED MA(EDU)

		Study Centre		Gopal Nagar, Najafgarh New Delhi 110043 011-28016191, 28015971	
11	1006	Regular Study Centre	Gurugram	IGNOU Study Centre Dronacharya Government College Gurugram, Haryana 122001 0916-336197, 320322	MP BPP BA BCOM MEG MHD BSW MAH MPS PGDRP MPA MSO MEC PGDDM MAPC BSC CPLT MPB BCOMCAA MCOMBPCG BCOMAF MCOMFT
12	1020	Recognised Study Centre	Gurugram	IGNOU Recog. Study Centre ITC Green Centre, Sector 32, Gurugram, Haryana 122001 916-6356121, 6350840	CTS BTS DTS
13	1021	Special Study Centre	Gurugram	Coordinator IGNOU Spl Study Centre-W Salwan Public School Sector 5, Part – II, Gurugram Haryana, 011-6333956,	DNHE DECE CTPM CIG BCA CIT DCYP
14	1029	Programme Study Centre	Gurugram	IGNOU Prog. Study Centre Genesis Infotech 399/1, Sanjay Colony Near Sheetal Hospital New Rly. Road, Gurugram Haryana 122001 0124-2323388, 2336688	CIT BCA MCA
15	1037	Special Study Centre	Pataudi Distt. Gurugram	IGNOU Spl. Study Centre Swami Amar Dev Prashikshan Sansthan, Hari Mandir, Pataudi Distt. Gurugram, Haryana 0124-6374009, 6374290	BPP BA CLP CFN BCOM MHI MAH MHD
16	1041	Special Study Centre	Nuh	IGNOU Study Centre Yasin Meo Degree College Nuh, District-Mewat Haryana, 01267-271236	BPP BA BCOM PGDRD DAFE CUL MPS
17	1046	Programme Study Centre	Gurugram	IGNOU Prog. Study Centre Career Matrix Institute Of Professional Studies M-3, 2nd Flr, Old Dlf Colony Sect 14, Gurugram, Haryana	BBA(RETAIL)
18	07108	Regular Study Centre	Delhi	IGNOU Study Centre Great Mission Teachers Training Institute, Sector 5 Dwarka, Delhi 110075 25084112, 25075473	DECE DNHE CNCC CIG
19	07109	Regular Study Centre	Delhi	IGNOU Study Centre Institute Of Public Health & Hygiene, RZ A-44 Mahipalpur, Delhi 110037	MSC(DFSM) DECE DNHE CNCC CAFE DVAPCPO MP
20	07124	Regular Study Centre	Delhi	IGNOU Study Centre V D Institute Of Technology Krishan Vihar, New Delhi 110086, 55494359, 25473692	BA BCOM BED
21	38001	Programme Study Centre	Delhi	IGNOU Prog. Study Centre Arbro Pharmaceuticals Ltd 4/9 Kirti Nagar Industrial Area New Delhi 110015	PGDFSQM PGDAC
22	38002	Programme	Gurugram	IGNOU Prog. Study Centre Salwan Public School	CPAKT CPAHM CPATHA CVAP CVAA CVAS

		Study Centre		Sector 15 Part (II) Gurugram Haryana-122001	
23	38004	Programme Study Centre	Delhi	IGNOU Prog. Study Centre Shri Balaji Action Medi.Inst. Fc-34 A-4, Paschim Vihar New Delhi-110063	PGDCC
24	38008	Programme Study Centre	Gurugram	IGNOU Prog. Study Centre Medanta The Medicity Sector 38, Gurugram Haryana-122001	PGDCC
25	38010	Programme Study Centre	Gurugram	IGNOU Prog. Study Centre Artemis Health Institute Sector-51, Gurugram Haryana-122001 01246767999	PGDCC
26	38011	Programme Study Centre	Gurugram	IGNOU Prog. Study Centre Tropical Inst.Of Livestock Management And Health 1st Wakf Shopping Comp. Pataudi Road Gurugram Haryana-122001 0124-4253547,4011147	CPF
27	38012	Programme Study Centre	Delhi	IGNOU Prog Study Centre Mahan Institute Of Technology, G-10, Shivaji Enclave, New Delhi-110027 011-25916832-33	MCA BCA ACISE PGDIS CCITSK PGCCL
28	38013	Regular Study Centre	Delhi	IGNOU Study Centre Urivi Vikram National Centre Adolescents (Uvnac) Psp-1,Haf-1 Opp.Plot-17 , Sec-22, Dwarka, New Delhi- 110077, 011-42807900	BAPC BSW CIG MAPC PGDSWT MSC(CFT) MSW MSWC
29	38015	Special Study Centre	Gurugram	IGNOU Spl. Study Centre (In) District Jail, Bhondsi Gurugram, Haryana-122002 0124-2265373	BPP BA BCOM CFN MP
30	38016	Programme Study Centre	Dwarka	IGNOU Prog. Study Centre TSL Institute K-1 Rajapuri Crossing Main Road Sector 3 Dwarka New Delhi-110059 011-45575171-172	BCA CIT
31	38019	Programme Study Centre	Delhi	IGNOU Prog. Study Centre Rao Tula Ram Memo. Hospital, At IPO Jaffarpur Dist South West, New Delhi 011-28018286	CDCW CHCWM
32	38020	Programme Study Centre	Delhi	IGNOU Prog. Study Centre Sedulity Solutions & Tech 310 Suneja Tower - li District Centre Janak Puri New Delhi-110058 011 25595729	PGDIS ACISE
33	38021	Programme Study Centre	Gurugram	IGNOU Prog. Study Centre Artemis Health Institute Sector-51, Gurugram Haryana-122001,	DCCN

				0124 6767999	
34	38022	Programme Study Centre	Gurugram	IGNOU Prog Study Centre Krishi Vigyan Kendra Shikohpur, Gurugram Haryana-122004 0124 2019068	DWM
35	38025	Regular Study Centre	Delhi	IGNOU Study Centre Bhagini Nivedita College (University Of Delhi) Kair, Near Najafgarh New Delhi-110043 011-28017845	BPP BA BCOM MHD CRD PGDT MEC MAH MPS PGDAC CTS DTS PGDRD DWED MCOM MSO
36	38026	Regular Study Centre	Delhi	IGNOU Regular Study Centre Inst. Of Vocational Studies C/O Delhi Jain Public School 12 Railway Road, Rajnagar Palam Colony, New Delhi-110017	BPP CIT BCOM BCA BA BBA(R) MHD MCA MEG MP, MGPS, CHR, PGDIBO, PGDIPR, PGDUPDL CES
37	38027	Regular Study Centre	Gurugram	IGNOU Regular Study Centre Govt. PG College Sector – 9, Gurugram Haryana-122001 0124-2305208, 2308688	MEC MPA MHD MCOM MEG MAH MPS PGDUPL
38	38028	Programme Study Centre	Gurugram	IGNOU Programme Study Centre, Kendriya Vidhalaya AFS Gurugram Gurugram, Haryana	CPPDPT
39	38029	Programme Study Centre	Delhi	IGNOU Programme Study Centre, Kendriya Vidhalaya – 3, Delhi Cantt New Delhi	CPPDPT
40	38030	Programme Study Centre	Delhi	IGNOU Programme Study Centre, Kendriya Vidhalaya Tagore Garden, New Delhi	CPPDPT
41	38031	Programme Study Centre	Delhi	IGNOU Programme Study Centre, Kendriya Vidhalaya Janakpuri, New Delhi	CPPDPT
42	38032	Programme Study Centre	Gurugram	IGNOU Programme Study Centre Inst. Of Pesticide Formulation Technology (Ipft), Sector-20 Udyod Vihar, Opp-Ambience Mall, Gurugram-122016	PGDAC
43	38033	Programme Study Centre	Gurugram	IGNOU Programme Study Centre, Medanta - The Medicity, Sector-38 Gurugram, Haryana 122001	DCCN
44	38034	Programme Study Centre	Delhi	Ficci Research And Analysis, Sec-8, Dwarka, New Delhi	PGDFSQM, MSCDFSM PGDSC
45	38035	Special Study Centre	Delhi	IGNOU Special Study Centre, Sai Ram Foundation, Plot No-5 R Block, Main Ranholi Road, Vikasnagar, New Delhi-110059	BA BPP.BCOM CBS CFE CTE MSO PGDIBO DBPOFA CCITSK CCP CCTISK DBPOFA PGDIBO MSO MCOM, MAH
46	38036	Regular Study Centre	Delhi	The Institution Of Electronics And Telecommunication Engineers, Janakpuri, New Delhi-110058	BCOM, MCOM, CBS PGDIBO BCOMCAA MCOMBPCG BCOMAF MCOMFT

47	38037	Regular Study Centre	Delhi	Pearl Academy A-21/13, Naraina Industrial Area, Phase-II, New Delhi-110028	BPP, BA, CIG
48	38038	Regular Study Centre	Delhi	Motilal Nehru College, Delhi University, South Campus, New Delhi-110021	BA, BCOM, MEG, MAH, MPS
49	38039	Regular Study Centre	Delhi	Regional Centre, Delhi-3 F-634-636, Palam Extension, Shaheed Ramphal Chowk, Near Sec-7 Dwarka, New Delhi-110077	CIG, CRUL, CKLC, CJL, BPP, MAPC, MAAN, MAPY, BDP
50	38040	Regular Study Centre	Delhi	A-Cube Centre For Excellance, Wz- 14- A, Bundella Market, Opp C Block Park Vikashpuri, New Delhi 110018, 011-65093099	CIT, CBS, BCA, MCA, ACISE, BPP, MCOMFT, MCOMBP&CG, MCOMMA&F S, PGDIS, MCOM, BCOM
51	38041	Programme Study Centre	Gurugram	School of Nursing SGT University Budhera Gurugram, Haryana	BPCCHN



**IGNOU  
RC Delhi-3**

**Centre-wise break up of Academic Counsellors**

<b>S.NO.</b>	<b>LSC CODE</b>	<b>LSC ADDRESS</b>	<b>TOTAL NO OF ACADEMIC COUNSELORS PROGRAMMEWISE</b>
1	0709	IGNOU Regular Study Centre Aryabhatta College Benito Juarez Road, Anand Niketan New Delhi-110021 011-24110490	107
2	0719	IGNOU Study Centre Tihar Central Jail No. 3, Tihar Jail Hari Nagar (Only For Jail Inmates) New Delhi Delhi 110064 011-28522460	11
3	0737	IGNOU Study Centre Atma Ram Sanatan Dharma Colleg University Of Delhi, Dhaura Khan New Delhi-110021 011-4673436, 4671390	88
4	0741	IGNOU Prog. Study Centre S.S.C. Net Education (P) Ltd B-57, IInd Floor New Krishna Park, Vikas Puri New Delhi-100018 011-5510022, 5545404	45
5	0759	IGNOU Prog. Study Centre SBL Computer Education Fa-357, Mansarovar Garden New Delhi-110015 011-5936787 011-5419768	71
6	0767	IGNOU Prog. Study Centre Army Hospital (R&R) Commanding Officer Delhi Cantonment Delhi.	20
7	0773	IGNOU Prog. Study Centre PMC College Of Education Pratap Vihar, Kiravi Extn., Nangloi Delhi 110041	87



		011-25473935	
8	0775	IGNOU Prog. Study Centre Delhi Library Association Ranganathan Bhawan, 'C' Block Community Centre, Naraina Vihar New Delhi 110028 011-25774507	60
9	0781	IGNOU Prog. Study Centre R.C. Instt. Of Technology Gopal Nagar Najafgarh New Delhi 110043 011-28016191, 28015971	80
10	1006	IGNOU Study Centre Dronacharya Government College Gurugram Haryana 122001 0916-336197, 320322	106
11	1021	Coordinator IGNOU Spl Study Centre-W Salwan Public School Sector 5, Part – li Gurugram Haryana 011-6333956, 6306771	25
12	1029	IGNOU Prog. Study Centre Genesis Infotech 399/1, Sanjay Colony Near Sheetal Hospital New Rly. Road, Gurugram Haryana 122001 0124-2323388, 2336688	38
13	1037	IGNOU Spl. Study Centre Swami Amar Dev Prashikshan Sansthan, Hari Mandir, Pataudi Distt. Gurugram Haryana 0124-6374009, 6374290	26
14	1041	IGNOU Study Centre Yasin Meo Degree College Nuh District-Mewat Haryana 01267-271236	17
15	07108	IGNOU Study Centre Great Mission Teachers Training Institute, Sector 5	19

		Dwarka Delhi 110075 25084112, 25075473	
16	07109	IGNOU Study Centre Institute Of Public Health & Hygiene,Rz A-44 Mahipalpur Delhi 110037	13
17	07124	IGNOU Study Centre V D Institute Of Technology Krishan Vihar New Delhi 110086 55494359, 25473692	61
18	38011	IGNOU Prog. Study Centre Tropical Inst.Of Livestock Management And Health 1 <sup>st</sup> Wakf Shopping Comp. Pataudi Road Gurugram Haryana-122001 0124-4253547,4011147	6
19	38012	IGNOU Prog Study Centre Mahan Institute Of Technology G-10 Shivaji Enclave New Delhi-110027 011-25916832-33	83
20	38013	IGNOU Study Centre Urvi Vikram National Centre For Adolescents (Uvnac) Psp-1,Haf-1 Opp.Plot-17 , Sec-22, Dwarka New Delhi-110077 011-42807900	95
21	38016	IGNOU Prog. Study Centre TSL Institute K-1 Rajapuri Crossing Main Road Sector 3 Dwarka New Delhi-110059 011-45575171-172	46
22	38019	IGNOU Prog. Study Centre Rao Tula Ram Memo. Hospital At Ipo Jaffarpur Dist South West New Delhi 011-28018286	21
23	38021	IGNOU Prog. Study Centre Artemis Health Institute	14

		Sector-51 Gurugram Haryana-122001 0124 6767999	
24	38022	IGNOU Prog Study Centre Krishi Vigyan Kendra Shikohpur Gurugram Haryana-122004 0124 2019068	10
25	38025	IGNOU Study Centre Bhagini Nivedita College (University Of Delhi) Kair, Near Najafgarh New Delhi-110043 011-28017845 9811447227	83
26	38026	IGNOU Regular Study Centre Inst. Of Vocational Studies C/O Delhi Jain Public School 12 Railway Road, Rajnagar Palam Colony, New Delhi-110017 9910130911	126
27	38027	IGNOU Regular Study Centre Govt. Pg College Sector – 9 Gurugram Haryana-122001 0124-2305208, 2308688	40
28	38028	IGNOU Programme Study Centre Kendriya Vidhalaya Afs Gurugram Gurugram Haryana 0124-2309304 9971909994	5
29	38029	IGNOU Programme Study Centre Kendriya Vidhalaya – 3 Delhi Cantt New Delhi 25693499 9868712549	8
30	38030	IGNOU Programme Study Centre Kendriya Vidhalaya Tagore Garden New Delhi 25194036 9811490522	10

31	38031	IGNOU Programme Study Centre Kendriya Vidhalaya Janakpuri New Delhi 25551376, 25529032 9818080875	14
32	38032	IGNOU Programme Study Centre Inst. Of Pesticide Formulation Technology (Ipft), Sector-20 Udyod Vihar, Opp-Ambience Mall Gurugram-122016 0124-2348488, 2348487	10
33	38033	IGNOU Programme Study Centre Medanta – The Medicity Sector-38 Gurugram Haryana 122001 0124-4141414	7
34	38034	Ficci Research And Analysis, Sec- 8, Dwarka, New Delhi	46
35	38035	IGNOU Special Study Centre, Sai Ram Foundation, Plot No-5 R Block, Main Ranhola Road, Vikasnagar, New Delhi- 110059	119
36	38036	The Institution Of Electronics And Telecommunication Engineers, Janakpuri, New Delhi-110058	72
37	38037	Pearl Academy A-21/13, Naraina Industrial Area, Phase-Ii, New Delhi-110028	86
38	38039	F-634-636, Palam Extension, Near Shaheed Ramphal Chowk, Dwarka, New Delhi-77	11
39	38040	IGNOU Prog Study Centre A-Cube Centre For Excellance Wz- 14- A, Bundella Market Opp C Block Park Vikashpuri New Delhi 110018 011-65093099, 28531021	184
40	38041	School of Nursing SGT University Budhera, Gurugram.	17
			<b>1987</b>



# PHOTO GALLERY



**Orientation Programme for Examination Superintendents on 29<sup>th</sup> May 2018 for TEE June 2018**



**Visit of Korean Delegation at RC on 22<sup>nd</sup> June 2018**



**International Yoga Day- 21<sup>st</sup> June 2018**



**Induction Programme at RC SC 38039**



**Observance of Swachhta Pakhwada, 2<sup>nd</sup> October 2018**







**CKLC Induction meet at Korean Culture Centre New Delhi - 9<sup>th</sup> September 2018**



**Swadhinta Parva- 15<sup>th</sup> August 2018**



**Vigilance Awareness Week-  
29<sup>th</sup> October 2018 - 03<sup>rd</sup> November 2018**



**National Unity Day- 31<sup>st</sup> October 2018**

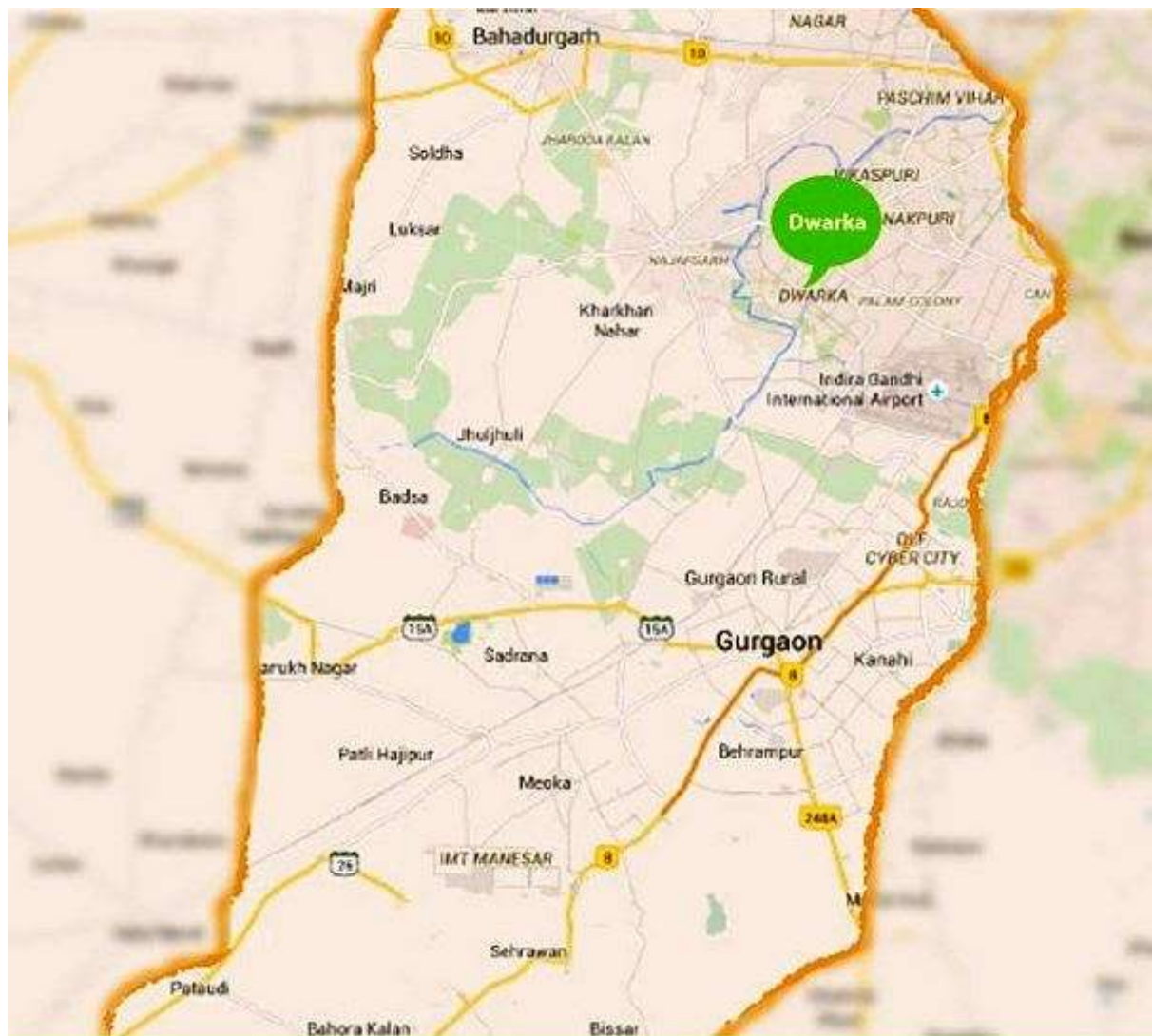


**National Education Day  
-11<sup>th</sup> November 2018**

# INDIRA GANDHI NATIONAL OPEN UNIVERSITY

## REGIONAL CENTRE DELHI - 3

### ***Jurisdictional Area***



F-634-636, Palam Extension, Shaheed Ramphal Chowk  
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